



CORPORATE SOCIAL RESPONSIBILITY POLICY OF HDB FINANCIAL SERVICES LIMITED [CIN: U65993GJ2007PLC051028]

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Executive Summary of Reviews

Sr. No.	Review Date	Key changed introduced
1	April 15, 2023	<p>Following are the proposed changes (additions) in the Policy</p> <ol style="list-style-type: none"> 1. The Board shall ensure that the administrative overheads shall not exceed 5% of total CSR expenditure of the company for the financial year. 2. The Board of Directors shall satisfy itself that the funds so disbursed have been utilised for the purposes and in the manner as approved by it and the Chief Financial Officer will certify the same to that effect.
2	April 16, 2024	<p>Following are the proposed changes (additions) in the Policy</p> <ol style="list-style-type: none"> 1. The nomenclature of CSR Committee has been changed to Corporate Social Responsibility & ESG Committee. 2. The revised Committee composition has been updated.
3	April 16, 2025	<p>Following are the proposed changes (additions) in the Policy</p> <ol style="list-style-type: none"> 1. The revised Committee composition has been updated. 2. Alignment the existing language of the policy 3. Thematic area 'Promoting Sports' has been introduced in Annexure I – Areas of CSR Intervention. 4. Expanded the scope of activities covered under the thematic area 'Promoting Public Health' in Annexure I.

CORPORATE SOCIAL RESPONSIBILITY POLICY

1. Preamble

Corporate Social Responsibility (CSR) covers the entire process by which an organization approaches, defines and develops its relationships with stakeholders for the common good and demonstrates its commitment in this regard by adoption of appropriate strategies and projects. Thus, CSR is not charity or mere donations but a way of going beyond business as usual, creating shared value and contributing to social and environmental good.

2. Purpose

HDB Financial Services Limited (“the Company”) is committed to identifying and supporting programs aimed at:

- Developing and advancing the community and in particular those at the bottom of the pyramid who are unequally endowed/ enabled and also
- Reducing negative impact of its operations on the environment.

This Corporate Social Responsibility Policy (CSR policy) will serve as a guiding document to help identify, execute and monitor CSR Projects in keeping with the spirit of the policy.

The CSR Policy would function as a self-regulating mechanism for the Company’s CSR activities and enable adherence to laws, ethical standards, and international practices in this regard.

3. Policy Statement

The Company’s CSR mission is to contribute to the social and economic development of the community through a series of interventions. The Company seeks to mainstream economically, physically and socially challenged groups and to draw them into the cycle of growth, development and empowerment.

Company’s strategy is to integrate its activities in community development, social responsibility and environmental responsibility and encourage each business unit or function to include these considerations into its operations.

4. Scope

This policy will apply to all projects/ programs undertaken as a part of the Company’s Corporate Social Responsibility activities and will be developed, reviewed and updated by reference to relevant codes of corporate governance and international standards or best practices. This policy is also in line with the Section 135 of Companies Act, 2013, The Companies (Corporate Social Responsibility Policy) Rules, 2014, and Schedule VII of Companies Act, 2013 as amended from time to time (“CSR Laws”).

5. Governance

Overall governance of CSR and approving of the CSR Policy will be the responsibility of the Corporate Social Responsibility & ESG Committee (CSR & ESG Committee) of the Board. The CSR Department of the Company will be responsible for administering and executing the CSR policy. As the Company's CSR activities evolve further, the CSR policy may be revised with the approval of the Board based on the recommendations of the CSR & ESG Committee of the Board.

- The Board shall also ensure appropriate disclosures pursuant to the Act and Amendments thereof in the Board's Report and on the Website in prescribed formats.
- In case of ongoing project, the Board of the Company shall monitor the implementation of the project with reference to the approved timelines and year-wise allocation and shall be competent to make modifications, if any, for smooth implementation of the project within the overall permissible time period.

Explanation: As defined under the Companies (CSR Policy) Amendment Rules 2021, Ongoing Project means a multi-year project undertaken by a Company in fulfilment of its CSR obligation having timelines not exceeding three years excluding the financial year in which it was commenced, and shall include such project that was initially not approved as a multi-year project but whose duration has been extended beyond one year by the Board based on reasonable justification.

6. Annual Action Plan

The CSR & ESG Committee, at the beginning of every financial year shall formulate and recommend to the Board, an annual action plan, comprising of an amount to be spent during the said financial year, the CSR activities upon which the Company would focus during the said financial year including exploring the new CSR projects and monitoring the implementation of ongoing CSR projects.

The annual action plan shall include the following, namely: -

- a. the list of CSR projects or programmes that are approved to be undertaken in areas or subjects specified in Schedule VII of the Act;
- b. the manner of execution of such projects or programmes as specified in sub-rule (1) of rule 4;
- c. the modalities of utilisation of funds and implementation schedules for the projects or programmes;
- d. monitoring and reporting mechanism for the projects or programmes; and
- e. details of need and impact assessment, if any, for the projects undertaken by the company

The Board may alter the annual action plan at any time during the financial year, as per the recommendation of the CSR & ESG Committee, based on reasonable justification to that effect.

7. CSR & ESG Committee

The Company shall institute a CSR & ESG Committee of the Board consisting of three or more Directors including at least one Independent Director. The Committee shall meet at least three times in a year.

The following shall be the terms of reference of the Committee.

- To formulate and recommend to the Board the Company's ESG and CSR strategy, policy which

shall include the activities to be undertaken by the company in areas and subject as specified in Schedule VII of the Companies Act, 2013 and to review and update them from time to time as the Company's activities evolve further.

- To monitor the Company's CSR & ESG policy and performance. The CSR & ESG Committee shall institute a transparent monitoring mechanism for implementation of the all activities including CSR projects & programs, undertaken by the company.
- Approve the CSR budget for the year.
- To review the CSR project/initiatives from time to time.
- To ensure legal and regulatory compliance for all ESG related requirements as applicable to the Company including CSR.
- To ensure reporting and communication to stakeholders on the Company's ESG projects/initiatives (including CSR).
- To formulate and recommend to the Board, an annual action plan in pursuance of its CSR policy.
- Perform all such actions as may be required under the relevant laws as prescribed by the Companies Act, 2013 and rules/ regulations as prescribed by various regulators.
- To monitor the Company's ESG Framework, strategy, goals and disclosures.

Consistent with the above, the CSR & ESG Committee of the Board currently has the following members:

Sr. No.	Name of the Members
1	Dr. Amla Samanta, Independent Director
2	Mr. Bhaskar Sharma, Independent Director
3	Mr. Jayesh Chakravarthi, Independent Director
4	Mr. Ramesh G., Managing Director & CEO

8. CSR Budget

The overall amount to be committed to CSR shall be approved by the Board based on the recommendation of the CSR & ESG Committee, as a part of the Company's overall Annual Budget/ Plan. Within the budgeted amount, specific CSR initiatives/projects shall be approved in line with the process approved by the CSR & ESG Committee of the Board.

Surplus arising out of CSR Spend

Any surplus arising out of the CSR Projects or Programs or activities shall not form part of the business profit of the Company and shall be ploughed back into the same project/programs/activities or shall be transferred to the Unspent CSR Account and spent in pursuance of CSR policy and annual action plan of the company or transfer such surplus amount to a Fund specified in Schedule VII, within a period of six months of the expiry of the financial year. All projects undertaken by the Company shall be approved / ratified by the Company's CSR & ESG Committee.

Unspent CSR Amount

Any amount remaining unspent pursuant to any ongoing project undertaken by the Company in pursuance of its Corporate Social Responsibility Policy, will be transferred by the Company within a period of thirty days from the end of the financial year to a special account to be opened by the Company in that behalf for that financial year in any scheduled bank to be called the Unspent Corporate Social Responsibility Account. Such amount shall be spent by the Company in pursuance of its obligation towards the Corporate Social Responsibility Policy within a period of three financial

years from the date of such transfer, failing which, the Company shall transfer the same to a Fund specified in Schedule VII, within a period of thirty days from the date of completion of the third financial year. For other projects, such unspent amount shall be transferred to a fund specified in Schedule VII within a period of 6 months of the expiry of the financial year.

Excess CSR Spend

Any excess expenditure i.e., beyond the prescribed CSR budget will be disclosed in the Board's Report and shall be made available for set off against the CSR requirement to spend up to immediate succeeding three financial years as per the provisions of the CSR Laws.

The Board shall ensure that the administrative overheads shall not exceed 5% of total CSR expenditure of the Company for the financial year.

9. Supervision

The Company's CSR activities will be driven by the CSR Department under the guidance and support of the CSR & ESG Committee members. The CSR & ESG Committee and the CSR Department will play a significant role in ensuring that the CSR Policy is embedded across the Company's operations and CSR projects are in line with the policy.

The Board of Directors shall satisfy itself that the funds so disbursed have been utilised for the purposes and in the manner as approved by it and the Chief Financial Officer will certify the same to that effect.

10. Implementation

The Company will undertake CSR projects which are closely linked with the principles of sustainable development and shared value, with the involvement of local institutions and the community at large.

The –CSR Department would assist in implementation and monitoring of the CSR projects/ initiatives.

The actual implementation of various initiatives will be broad-based with the involvement of various employees/ units of the Company or through implementing agencies.

The Board shall ensure that the CSR activities are undertaken by the Company itself or through –

(a) a company established under section 8 of the Act, or a registered public trust or a registered society, registered under section 12A and 80 G of the Income Tax Act, 1961 (43 of 1961), established by the company, either singly or along with any other company, or

(b) a company established under section 8 of the Act or a registered trust or a registered society, established by the Central Government or State Government; or

(c) any entity established under an Act of Parliament or a State legislature; or

(d) a company established under section 8 of the Act, or a registered public trust or a registered

society, registered under section 12A and 80G of the Income Tax Act, 1961, and having an established track record of at least three years in undertaking similar activities.

The Company may also collaborate with other companies for undertaking projects or programs or CSR activities in such a manner that the CSR & ESG Committees of respective companies are in a position to report separately on such projects or programmes in accordance with Companies (Corporate Social Responsibility Policy) Rules, 2014.

11. Disbursement

The disbursement of funds will be either in tranches as per milestones agreed with the partner or one-time payment depending on the nature and requirement of the project. The terms, conditions and timing of disbursement will form part of Grant Agreement/ Service Agreements with the entity implementing the project.

12. Monitoring

The CSR & ESG Committee will ensure a transparent monitoring mechanism for ensuring effective implementation of the projects/ programs/activities proposed to be undertaken by the Company.

The CSR Department would have the responsibility of monitoring approved projects and funds disbursements for such projects. Monitoring mechanism will include visits, meetings and progress/ status reporting by the project teams. The Company's CSR activities will be reviewed by the CSR & ESG Committee. A system will be put in place to maintain a transparent monitoring and reporting mechanism across all the stakeholders involved in the CSR activities of the Company, as desired by the CSR Rules (Section 135, Companies Act, 2013).

13. Impact Assessment

Impact assessment shall be conducted of the CSR projects having an outlay of Rs. 1 crore or more and which have been completed not less than 1 year before undertaking the impact study. The impact assessment shall be conducted by an independent agency and the expense for the assessment in a financial year shall not exceed 2% of the total CSR expenditure for that financial year or Rs. 50 lakhs, whichever is higher.

Furthermore, the impact assessment reports shall be placed before the Board and the executive summary along with detailed assessment reports are uploaded on the Company's website at :

<https://www.hdbfs.com/corporate-social-responsibility>

14. Reporting / Disclosures

Significant CSR activities and achievements will be reported as a part of the Board's Report in the Company's Annual Report as per the annexure to CSR Rules and also as per any other statutory and regulatory reporting requirements.

Pursuant to the Companies (Accounts) Second Amendment Rules, 2024, the Company is mandatory required to file Form CSR-2 on MCA portal within the prescribed due date.

The Company shall circulate monthly CSR chronicles presenting key highlights and positive stories of change to the employees and various stakeholders.

The Company shall disclose the composition of the CSR & ESG Committee, and CSR Policy and Projects approved by the Board on their website, if any, for public access.

15. CSR Programs/Projects/activities

To provide a focused and structured approach to the program, the Company will focus its support and CSR spends on specific pre-determined causes and areas of intervention as outlined in the Annexure to the policy. The CSR Department would put up to the Committee appropriate details of proposed projects including implementation year, modalities of execution in the areas/ sectors chosen, implementation schedules for the same, etc. The CSR & ESG Committee will consider and approve (in line with the guiding principles given below), CSR projects/ programs to be undertaken during the year.

Guiding Principles on formulation of the Annual Action Plan to initiate CSR project:

- a) The Company will ensure that its CSR projects are non-discriminatory in nature and do not have any restrictive political or religious affiliations.
- b) The programs/projects will be within the areas recommended/ listed by the CSR & ESG Committee and mentioned in the Policy.
- c) The programs/ projects will be beyond business as usual.
- d) The programs/ projects will be implemented within the country and preferably in local areas where the Company has its presence.
- e) The Company will actively consider Programs/ Projects that have been identified by employees and also those where employees are directly involved through volunteering efforts.
- f) Programs/ Projects that integrate business models with social and environmental priorities and processes in order to create shared value will be encouraged.
- g) The Company will consider Programs/ Projects closely linked with the principles of sustainable development.
- h) Programs/Projects should not be exclusively for the benefit of employee of the company or their family members or those that are conducted / undertaken exclusively in pursuance of the normal course of business.
- i) Any surplus generated out of the CSR activities of the Company, will be ploughed back into the same CSR initiatives of the Company and shall in no case form a part of business profits of the Company.
- j) CSR projects or programs or activities undertaken in India only shall amount to CSR Expenditure.
- k) Review of existing 'ongoing' projects as defined under the CSR Amendments and its progress against the approved timelines for those projects.

- l) Review of excessive amount approved by the Board for setting off against the budget of any financial year as eligible under the Act and its amendments.
- m) Review of any unspent amount from preceding FYs as aggregated in 'Unspent Corporate Social Responsibility Account.

The Company may choose to undertake a multi-year project (an "Ongoing Project") in fulfilment of its CSR obligations. The period and treatment of such Ongoing Projects shall be as per the CSR Policy of the Company and CSR Laws.

Annexure 1

AREAS OF CSR INTERVENTION

Enumerated below are the areas under which the Company will implement its CSR Projects. This will be reviewed from time to time by the CSR & ESG Committee of the Board and specific initiatives under these will be undertaken in line with the CSR policy to meet the overall objectives of these interventions.

1. Skill Training and Livelihood Enhancement

Category: Companies Act - 2013, Schedule VII (ii) Employment Enhancing Vocational Skills and Livelihood Enhancing projects

A growing economy like India requires a large and skilled workforce. The Company's skill training initiatives will aim at training and capacity development of youth, physically disadvantaged and women from economically weaker sections of society, and to empower them to gain access to opportunities for sustainable livelihood and growth.

The Company will support technical training courses, Skill Development Centre's, non formal vocational programs aimed at creating livelihood opportunities, soft skill training aimed at creating livelihood opportunities and soft skill training aimed to facilitate integration into mainstream.

2. Promoting Education.

Category: Companies Act - 2013, Schedule VII (ii) Promoting Education

Education is one of the building blocks of any nation. With the aim of having 'every child in school and learning' the Company's interventions will aim at mainstreaming children and improving the quality of education they receive. A multitude of interventions such as educational sponsorships to students belonging to economically/ socially/ physically challenged categories, supporting the infrastructure or running cost of reading programs, libraries, supportive classes, Computers, science laboratories, etc. will be undertaken to create a conducive learning environment and to promote learning.

Within the scope of education, programs aimed at bridging the skill gap in particular in the financial

services sector and transforming candidates into job ready professionals will also be covered.

3. Financial Literacy and Inclusion

Category: Companies Act - 2013, Schedule VII (ii) Promoting Education and Livelihood Enhancing Projects.

The Company believes that absence of financial knowledge can lead to poor financial decisions that can have an adverse effect on the financial health of an individual. The Company will endeavour to provide familiarity with and understanding of financial products, especially of rewards and risks, in order to better equip the financially excluded to make informed choices. These projects will endeavour to promote financial literacy amongst various segments such as students, senior citizens and others in the communities, directly or through implementing partners.

4. Promoting Public Health & Hygiene

Category: Companies Act - 2013, Schedule VII (i) Promoting Preventive Healthcare, Schedule (vi) measures for the benefit of armed forces veterans, war widows, and their dependents, Schedule (xii) disaster management, including relief, rehabilitation and reconstruction activities

The Company believes that access to affordable healthcare services and sanitation facilities is fundamental to building healthy communities. The Company shall support projects that focuses on upgrading / expanding the healthcare infrastructure, enhancing the services delivery through mobile clinics and day care centers, raising awareness on preventable illnesses through diagnostic camps and developing safe WASH (Water, Sanitation & Hygiene) facilities in public spaces.

5. Environmental Sustainability

Category: Companies Act - 2013, Schedule VII (iv) Ensuring Environmental Sustainability, Conservation of Natural Resources and maintaining the quality of soil.

Sustainability is one of the core values of the Company and climate change mitigation and environmental improvements are essential elements of its strategy for sustainability. The company will initiate multiple projects implemented directly or through consultant partners to manage its emissions and to introduce environmental friendly practices. Social Communication will be used as an effective tool in influencing behaviour and creating a sustainable environment for the community.

The Company will encourage investment in energy efficient technology, developing socially and environmentally friendly products and services, improving access to water by creating / sponsoring irrigation and water storage structures, promoting public transport by creating appropriate infrastructure, benchmarking and reporting on Sustainability projects.

6. Eradicating Poverty

Category: Companies Act - 2013, Schedule VII (i) Eradicating Poverty, Hunger and Malnutrition

The Company recognizes the need to reach out to those at the bottom of the pyramid by providing them with need based assistance. The Company will also encourage employees to continue to contribute to society by undertaking projects in their respective areas.

7. Rural Development

Category: Companies Act - 2013, Schedule VII (x) Rural Development

With the objective of contributing to the improvement of the economic and social wellbeing of people in rural areas, the Company will initiate programs that empower the rural population. These will range from making financial services and products available to these areas and bringing them to the ambit of formal lenders and service providers, to creating innovative products to suit the requirements of the rural population. The Company will support projects providing electrification through solar or alternate methods, improving access to water, healthcare & sanitation, and construction & running cost of schools and health centers, amongst others.

8. Promoting Sports

Category: Companies Act – 2013, Schedule VII (vii) training to promote rural sports, nationally recognized sports, Paralympic sports and Olympic sports.

The Company believes that participation in sport can foster physical, social, and psychological benefits and contribute to well-being of individuals across age-groups. The Company shall support interventions that focuses on creating an enabling environment for aspiring athletes and sports enthusiasts.

To be noted by the Company Secretary on behalf of the Board of Directors

Name of the Director	Signature
Ms. Dipti Khandelwal, Company Secretary	