KEY INFORMATION DOCUMENT - COMMERCIAL PAPERS



HDB FINANCIAL SERVICES LIMITED CIN: U65993GJ2007PLC051028 RBI Registration Number: N.01.00477 PAN Number: AABCH8761M

(Incorporated on June 4, 2007, in Ahmedabad, in the name of HDB Financial Services Limited a company within the meaning of the Companies Act, 1956 and registered with the Reserve Bank of India as a Non-Banking Financial Company)

Registered Office: Radhika, 2nd Floor, Law Garden Road, Navrangpura, Ahmedabad – 380 009 Tel Mob: 7045054829

Corporate Office: HDB House, Tukaram Sandam Marg, A - Subhash Road, Vile Parle (E), Mumbai – 400057; Tel: 022-49116300;

Fax: 022-49116666; Website: www.hdbfs.com;

Compliance Officer: Ms. Dipti Khandelwal, Contact details of Compliance Officer: 022-49116368 e-mail: compliance@hdbfs.com

Company Secretary: Ms. Dipti Khandelwal, Tel. No.: 022-49116368, Email: compliance@hdbfs.com Chief Financial Officer: Mr. Jaykumar P. Shah; Tel: 022-49116300; E-mail: jaykumar.shah@hdbfs.com Promoters: HDFC Bank Limited: Tel: 022-39760000; E-mail: santosh.haldankar@hdfcbank.com

Date: August 21, 2024

Key Information Document issued in conformity with the Securities Exchange Board of India (Issue and Listing of Non-Convertible Securities) Regulations, 2021 issued *vide* circular number SEBI/LAD-NRO/GN/2021/39 dated August 09, 2021, as amended from time to time, the Chapter XVII (Listing of Commercial Paper) of the Master Circular issued by Securities Exchange Board of India *vide* circular number SEBI/HO/DDHS/PoD1/P/CIR/2023/119 dated August 10, 2021, as amended from time to time, Reserve Bank Commercial Paper Directions, 2017 dated August 10, 2017 bearing reference number FMRD.DIRD.2/14.01.002/2017-18, circular no. RBI/FMRD/2023-24/109 FMRD.DIRD.09/14.02.001/2023-24 dated January 3rd 2024 Master Direction – Reserve Bank of India (Commercial Paper and Non- Convertible Debentures of original or initial maturity upto one year) Directions, 2024 and Operational Guidelines for Commercial Paper issued by Fixed Income Money Market and Derivatives Association of India (FIMMDA) dated October 05, 2017, the Securities and Exchange Board of India (Listing Obligations And Disclosure Requirements) Regulations, 2015, as amended from time to time.

ISSUANCE OF 2,700 TWO THOUSAND SEVEN HUNDRED) RATED, LISTED, UNSECURED COMMERCIAL PAPERS BEARING FACE VALUE OF RS. 5,00,000/- (RUPEES FIVE LAKHS ONLY) EACH, AGGREGATING UPTO RS. 135,00,00,000/- (RUPEES ONE HUNDRED THIRTY FIVE CRORES ONLY) ("COMMERCIAL PAPERS") BY HDB FINANCIAL SERVICES LIMITED ("COMPANY") (COLLECTIVELY THE "ISSUE" / "OFFER").

Details of Issuing and Paying Agent	Details of Credit Rating Agencies	Details of Credit Rating Agencies	Details of Statutory Auditors
HDFC BANK We understand your world	Care Edge RATINGS	CRISIL An S&P Global Company	Logo - NA
HDFC Bank Limited:	CARE Ratings Limited	CRISIL Ratings Limited	M/s. Kalyaniwalla & Mistry LLP
			M/s. G D Apte & Co.
Registered Address: HDFC Bank House, Senapati Bapat Marg, Lower Parel, Mumbai - 400013 Corporate Address:	Registered Address: 4th Floor, Godrej Coliseum, Somaiya Hospital Road, Off. Eastern Express Highway, Sion (East), Mumbai - 400 022. Corporate Address:	Registered Address: CRISIL House, Central Avenue, Hiranandani Business Park, Powai, Mumbai – 400076 Corporate Address: CRISIL	Registered Address: Esplanade House, 29, Hazarimal Somani Marg, Fort, Mumbai 400 001 Peer Review Cer. No -
I Think Techno Campus, Building – B, Alpha Office, 4th Floor, Near Kanjurmarg Station, Opp. Crompton Greaves, Kanjurmarg (E), Mumbai – 400042	4th Floor, Godrej Coliseum, Somaiya Hospital Road, Off. Eastern Express Highway, Sion (East), Mumbai - 400 022.	House, Central Avenue, Hiranandani Business Park, Powai, Mumbai – 400076	Registered Address: Neelkanth Business Park, 5th Floor, Office No. D-509, Nathani Road, Vidyavihar West- Mumbai- 400086
			Peer Review Cer No. 015904
Tel No.:022- 30752564 Fax No.: 022-30752421	Tel No.: 022- 67543456 Fax No.: 022- 67543457	Tel No.: 022-33423000 Fax No.: 022-33423001	Tel No.: 022 6158 6200 Fax No.:022 6158 6275
			Tel No.: 022 3512 3184 Fax No.:NA
Contact Person:	Contact Person:	Contact Person:	Contact Person: Ms. Roshni Marfatia Tel No.: 022 6158 6200
Milind Choubal Tel No.: 022-30752564	Mr. Himanshu Shethia Tel No.: 022-67543468	Ms. Subhasri Narayanan Tel No.: 022-33423403	Contact Person: CA Chintaman Mahadeo Dixit Tel No.: 022 3512 3184
Email: TROPSMM.IPA@hdfcbank.com Website: www.hdfcbank.com	Email: himanshu.shethia@careratings.com Website: www.careratings.com	Email: subhasri.narayanan@crisil.com Website: www.crisilratings.com	Email: roshni.marfatia@kmllp.in Website: www.kmllp.in
www.nuicbank.com	Trobbite. www.carcraungs.com	Troustie. www.onsinaungs.com	Email: audit@gdaca.com Website: www.gdaca.com

This Key Information Document dated 21 August, 2024 for issuance of up to 2,700 (Two Thousand Seven Hundred) Unsecured, Rated, Listed, Commercial Papers aggregating upto Rs. 135,00,00,000/- (Rupees One Hundred Thirty Five Crores only) ("**Key Information Document**") is issued in terms of and pursuant to the General Information Document dated 04 September, 2023. All the terms, conditions, information and stipulations contained in the General Information Document, unless the context states otherwise or unless specifically stated otherwise, are incorporated herein by reference as if the same were set out herein. Investors are advised to refer to the same to the extent applicable. This Key Information Document must be read in conjunction with the General Information Document.

This Key Information Document contains details of the Commercial Papers and details in respect of: (i) the offer of commercial papers in respect of which the Key Information Document is being issued (ii) any financial information of the Issuer if such information provided in the General Information Document is more than six months old; (iii) any material changes in the information provided in the General Information

Document; and (iv) any material developments which are not disclosed in the General Information Document relevant to the offer of commercial papers in respect of which this Key Information Document is being issued. Accordingly, set out below are the updated financial information / particulars / changes in the particulars set out under the General Information Document, which additional / updated information / particulars shall be read in conjunction with other information / particulars appearing in the General Information Document. All other particulars appearing in the General Information Document shall remain unchanged.

In case of any inconsistency between the terms of this Key Information Document and the General Information Document and/or the terms of this Key Information Document and/or any other transaction document executed in respect of the Commercial Papers, the terms as set out in this Key Information Document shall prevail.

CREDIT RATING

Care Rating Limited has assigned a "CARE A1+" (pronounced "CARE A one plus") and CRISIL Rating Limited has assigned a "CRISIL A1+" (pronounced "CRISIL A one plus") rating to the captioned Issue. As per Care Rating Limited and CRISIL Rating Limited rating letter(s), instruments with this rating are considered to have a high degree of safety regarding timely servicing of financial obligations and such instruments carry very low credit risk. Investors may please note that the rating is not a recommendation to buy, sell or hold securities and investors should take their own decisions. The rating agency has the right to suspend, withdraw or revise the rating / outlook assigned to the Issue at any time, on the basis of new information or unavailability of information or other circumstances which the rating agency believes may have an impact on the rating.

Date of Rating Letters: 30 July 2024 by CARE Rating Limited and 29 July 2024 by CRISIL Rating Limited.

Declaration: The ratings mentioned above are valid as on the date of issuance and listing.

LISTING

The Commercial Papers are proposed to be listed on the Wholesale Debt Market Segment of the National Stock Exchange ("NSE").

ELIGIBLE INVESTORS

All residents, and non-residents permitted to invest in commercial papers under Foreign Exchange Management Act (FEMA), 1999 are eligible to invest in these Commercial Papers; however, no person can invest in the Commercial Papers issued by related parties either in the primary or secondary market. Investment by regulated financial sector entities will be subject to such conditions as the concerned regulator may impose.

SECTION I

DISCLOSURES AND ISSUE DETAILS UNDER PART – I OF CHAPTER XVII UNDER THE MASTER CIRCULAR ISSUED BY SECURITIES EXCHANGE BOARD OF INDIA VIDE CIRCULAR NUMBER SEBI/HO/DDHS/POD1/P/CIR/2023/119 DATED AUGUST 10, 2021, AS AMENDED FROM TIME TO TIME, UNDER THE RESERVE BANK COMMERCIAL PAPER DIRECTIONS, 2017 DATED AUGUST 10, 2017 BEARING REFERENCE NUMBER FMRD.DIRD.2/14.01.002/2017-18, CIRCULAR NO. RBI/FMRD/2023-24/109 FMRD.DIRD.09/14.02.001/2023-24 DATED JANUARY 3RD 2024 MASTER DIRECTION – RESERVE BANK OF INDIA (COMMERCIAL PAPER AND NON- CONVERTIBLE DEBENTURES OF ORIGINAL OR INITIAL MATURITY UPTO ONE YEAR) DIRECTIONS, 2024 AND UNDER THE OPERATIONAL GUIDELINES FOR COMMERCIAL PAPER ISSUED BY FIXED INCOME MONEY MARKET AND DERIVATIVES ASSOCIATION OF INDIA (FIMMDA) DATED OCTOBER 05, 2017

A. Details of the Issuer:

Name	HDB Financial Services Limited
Address	Corporate Office: HDB House, Tukaram Sandam Marg, A - Subhash Road, Vile Parle East, Mumbai – 400 057 Registered office: Radhika, 2nd Floor, Law Garden Road, Navrangpura, Ahmedabad – 380 009
CIN	U65993GJ2007PLC051028
PAN	AABCH8761M

Line of Business	Non-Banking Financial Company engaged in lending business.
Chief Executive (Managing Director / President/ CEO / CFO / Top Most Executive)	Mr. Ramesh G Managing Director & Chief Executive Officer Mr. Jaykumar Shah - Chief Financial Officer
Group Affiliation (if any)	HDFC Group

B. Issue Information:

1. Details of current tranche including ISIN, amount, date of issue, maturity, all credit ratings including unaccepted ratings, date of rating, name of credit rating agency, its validity period, declaration that the rating is valid as at the date of issuance and listing, details of issuing and paying agent and other conditions, if any.

Proposed [Date of Issue	21st August 2024
Details regarding Credit Rating	Credit Rating For CP	CARE A1+ & CRISIL A1+
3	Date of Rating	CRISIL – 29 July 2024 CARE – 30 July 2024
	Validity for Issuance	CRISIL – One year from date of issue CARE – One year from date of issue
	Validity Period for Rating	CRISIL – Valid upto 60 Days till 29 September 2024 CARE – Valid upto 2 months till 30 September 2024
	For Amount	CRISIL – Rs. 5000,00,00,000/- (Rupees Five Thousand Crores Only) CARE – Rs. 5000,00,00,000/- (Rupees Five Thousand Crores Only)
	Conditions (if any)	Nil
	Exact Purpose of issue of CP	For repayment of debt, working capital requirements, ongoing business/financing activities.
	Any unaccepted Credit Rating	No
Credit Sup	port (if any)	Not Applicable
a. Description of Instrument b. Face Value (per instrument)/ Market Lot c. Amount d. Amount (Discounted) e. Issued By		

f.In favour of Net Worth of the Guarantor Company Names of companies to which guarantor has issued similar guarantee	Not Applicable Not Applicable											
Names of companies to which guarantor has issued similar guarantee	Not Applicable											
which guarantor has issued similar guarantee	Not Applicable											
which guarantor has issued similar guarantee	rtot/ippiiodolo	lot Applicable										
issued similar guarantee												
	N											
Extent of The Guarantee Offered By	Not Applicable	of Applicable										
The Guarantor												
Company												
. ,												
Conditions under which	Not Applicable											
the guarantee will be												
invoked												
Issuing and Paying	HDFC Bank Limit											
Agent	I Think Techno Ca											
(name and address)	Building – B, Alpha 4th Floor, Near Ka		Station									
(Hairie and address)	Opp. Crompton G		rtation,									
	Kanjurmarg (E), M											
Details of current	ISIN	Issue	Date o	of Issue	Maturi	ty Date	Curre		Validity	CRA		
Issue/Tranche		Amount				Credit		period of rating				
	(INR)				Rating	y	rauriy					
					13 th CRISIL		SIL	1 Year	CRISIL			
	INE756I14DX1	135	1	21 st August Sentember		A1+		from the	Ltd &			
	1142730111371	Crores	20	024	-	024	CAF		date of	CARE		
							A1	+	Issue			
Name of the Trustee	Not Applicable		-									
Details of the Registrar	Link Intime Priva	te Limited										
& Transfer Agent	5											
	Registered Addre C 101, 247 Park, L		Vikhroli	(West)								
	Mumbai – 400 083		, viikiiioii	(**************************************								
Listing	Proposed to be list	ted										
Market Conventions	FIMMDA CONVEN	ITIONS										
Market Conventions		NIIONS										
CP Borrowing Limit,	16 April 2024											
Supporting Board												
resolution for CP												
Borrowing - Resolution												
Date												
Details of CPs issued	ISIN Issue A	mount N	Maturity	Amount	IPA	CRA	Rating	Rated	t			
during the last 15	Date		Date	o/s				Amou	ınt			
months			۸۵۶۰	or Appayan	ro l							
* Issuer's liability under			AS P	ei Annexu	e i							
the CP will continue												
beyond due date, in												
Details of CPs issued during the last 15 months * Issuer's liability under			Date			CRA	Rating					

							-
case the CP is not redeemed on due date.							
Details of CP outstanding (as on date including present issue)	Rs. 985,00,00,000/- (Rupee	s Nine Hund	ed Eight	ty Five Crores	s onl	y)	
Details of Other Debt instruments	ISIN Issue Date	Amou	Amount Maturity Date			Amount O/S	
Outstanding		As per A	nnexure	II			
Bank fund-based facilities from banks/Financial	Name of the bank Nature	e of facility	of facility O/S Limit			set assification	
institutions, if any:	As	per Annexu	e III				
Financial Summary	Particulars			PRE	VIO	US YR	
		Quarter of 30th June (Rs. In C	2024	Year 1 2023-24 (Rs. in Cro	re)	Year 2 2022-23 (Rs. in Crore)	Year 3 2021-22 (Rs. in Crore)
	Equity			792.26		791.4	790.44
	Net Worth	13,297	13,297.88		3	10,436.1	8,488.60
	Investment in Subsidiaries / Affiliates	-	-				-
	Total Debt Outstanding	78,591	.09	74,331.00		54,865.31	48,973.08
	- Current Maturities of Long Term Borrowing		23,731.06)	19,513.56	17,355.10
	-Short Term (< 1 Year)	4,833	4,833.33				
	-Other Debt	50,026	50,026.60)	35,351.75	31,617.98
	Gross Income	3,883	3,883.82		2	12,402.88	11,306.29
	Operating Profit (PBITD)	2,323	90	8,314.13		6,251.16	4,772.00
	Gross Profit (PBTD)	827.4	16	3,449.81		2,739.24	1,446.50
	Net Profit (Post Tax)	581.6	3	2,460.84		1,959.35	1,011.40
Audit Qualifications (If Any)	No qualifications have been	made by the	auditors	3			
Material Litigation and Regulatory Strictures (If Any)	NIL						
Details of Default of CPs, including technical delay in redemption	NIL						

during the past three years	
Details of default and delay in redemption of any other borrowing during the last three years	-NIL
Authorised Signatory of the Issuer	Mr. Jaykumar Shah Chief Financial Officer

Commercial Paper borrowing limit, supporting board resolution for Commercial Paper borrowing, details of Commercial Paper issued during the last 2 years.

As per Annexure IV

3. End-use of funds: -

Credit support/ enhancement (if any)	
Details of instrument, amount, guarantor company	
Copy of the executed guarantee	Please refer to the row 'Credit Support' under
Net worth of the guarantor company	"Issue Information" above
Names of companies to which guarantor has issued similar guarantee	
Extent of the guarantee offered by the guarantor company	
Conditions under which the guarantee will be invoked	

SECTION II

DISCLOSURES UNDER SCHEDULE I OF SECURITIES EXCHANGE BOARD OF INDIA (ISSUE AND LISTING OF NON-CONVERTIBLE SECURITIES) REGULATIONS, 2021

Other than to the limited extent set out hereunder, please refer to Section I of the General Information Document for disclosures under the Schedule I of Securities Exchange Board of India (Issue and Listing of Non-Convertible Securities) Regulations, 2021, as amended from time to time

A. Material changes if any, in the information provided in the General Information Document:

SECTION G

BRIEF HISTORY OF THE COMPANY SINCE INCORPORATION

1. Capital Structure

a) Details of Share Capital as at last quarter ended, i.e. June 30, 2024: -

Share Capital	Amount
Authorised Share Capital	Rs. 10,01,55,00,000 comprising:
	1,00,15,50,000 Equity Shares of Rs. 10/- each
Issued, Subscribed and Paid-up Share Capital	Rs. 7,93,07,45,660 comprising:
•	79,30,74,566 Shares of Rs.10 each

Notes: Of the above issued, subscribed and paid-up share capital 75,05,96,670 equity shares are held by HDFC Bank Ltd., the Promoter of the Company.

b) Changes in its capital structure as at quarter ended, i.e., June 30, 2024 for the preceding three financial years and current financial year: -

Date of Change (AGM/ EGM)	Particulars
None	

Details of the equity share capital history of the Company for the preceding 3 (three) financial years and current financial year:

Date of Allotment	No. Of Equity	Face Value (in	Form of Consideration	Issue Price	Nature of allotment	Cumulative			Re-mark
	Shares	Rs. per share)	(other than cash, etc)	(in Rs. per share)		No. Of Equity shares	Equity Share Capital (in Rs.)	Equity Share Premium (in Rs.)	
26/11/2021	8,03,460	10	Cash	Series 10C – 213/- Series 11A – 274/- Series 11B – 274/- Series 12A – 300/-	ESOS Exercise	78,99,88,676	7,89,98,86,760	29,83,86,45,939	For cash on account of ESOP allotment
17/03/2022	4,51,355	10	Cash	Series 11C – 274/- Series 12A – 300/- Series 12B – 300/- Series 13A – 348/-	ESOS Exercise	79,04,40,031	7,90,44,00,310	29,97,32,76,889	For cash on account of ESOP allotment
02/08/2022	76,660	10	Cash	Series 11B – 274/- Series 11C – 274/- Series 12B – 300/- Series 13A – 348/- Series 13B – 348/- Series 13C – 348/-	ESOS Exercise	79,05,16,691	790,51,66,910	29,99,66,19,229	For cash on account of ESOP allotment
19/09/2022	29,600	10	Cash	Series 12B – 300/- Series 13B – 348/- Series 13C – 348/- Series 13A A–348/-	ESOS Exercise	79,05,46,291	7,90,54,62,910	30,00,63,79,029	For cash on account of ESOP allotment
07/12/2022	6,20,228	10	Cash	Series 12A – 300/- Series 12B – 300/-	ESOS Exercise	79,11,66,519	7,91,16,65,190	30,22,15,01,763	For cash on account of ESOP allotment

Key Information Document

				0 : 404 0404		1	1		
				Series 13A – 348/-					
				Series 13C – 348/-					
				Series 14A – 433/-					
28/12/2022	3,000	10	Cash	Series 12B – 300/-	ESOS	79,11,69,519	791,16,95,190	30,22,26,75,003	For cash on account of
				Series 14A – 433/-	Exercise				ESOP allotment
				Series 14B – 433/-					anounent
				Series 14C – 433/-					
13/03/2023	2,29,564	10	Cash	Series 12B – 300/-	ESOS Exercise	79,13,99,083	791,39,90,830	30,30,29,16,625	For cash on
				Series 13A – 348/-					account of ESOP
				Series 13B – 348/-					allotment
				Series 13AA-409/-					
				Series 14A – 433/-					
27/07/2023	2,29,564	10	Cash	Series 11 – 274/-	ESOS Exercise	79,16,51,067	791,65,10,670	30,39,30,30,833	For cash on
				Series 12 – 300/-					account of ESOP
				Series 13 – 348/-					allotment
				Series 13A-409/-					
				Series 14 – 433/-					
				Series 15A – 457/-					
07/12/2023	6,06,877	10	Cash	Series 11C – 274/-	ESOS Exercise	79,22,57,944	792,2,57,9440	30,66,62,75,546	For cash on
				Series 12B- 300/-					account of ESOP
				Series 13A – 348/-					allotment
				Series 13B-348/-					
				Series 14A- 433/-					
				Series 14B- 433/-					
				Series 15AA- 457/-					
				Series 15BA- 509/-					
21/02/2024	8,16,622	10	Cash	Series 12A – 300/-	ESOS Exercise	79,30,74,566	793,07,45,660	31,00,07,18,901*	For cash on
				Series 12B- 300/-					account of ESOP
				Series 13A – 348/-					allotment
				Series 13B–348/-					
				Series 13C–348/-					
				Series 13AB-409/-					
				Series 14A- 433/-					
				Series 14B– 433/-					

Key Information Document

Private and Confidential – For Private Circulation Only Key Information Document for issue of Commercial Papers

	Series 15AA- 457/-			
	Series 15BA- 509/-			

^{*}This is without considering the transfer on allotment of shares pursuant to ESOP Scheme.

d) Details of any acquisition or amalgamation with any entity in the preceding one year: -

None

e) Details of any Reorganization or Reconstruction in the last 1 (one) year: -

Type of Event	Type of Event Date of Announcement		Details		
None					

f) Details of the shareholding of the Company as at quarter ended, i.e. June 30, 2024 as per the format specified under the listing regulations:-

Sr. No.	Particulars	No. of equity shares held	No. of shares held in demat form	Total Shareholding as % of total no. of equity shares
1	HDFC Bank Limited	75,05,96,670	75,05,96,670	94.64%
2	Others	4,24,77,896	4,24,77,896	5.36%

Notes: - Shares pledged or encumbered by the promoters (if any): Not Applicable

g) List of top 10 (ten) holders of equity shares as at latest quarter ended, i.e. as on June 30, 2024:

Sr. No.	Name and category of Shareholder	Total No of Equity Shares	No. of shares in Demat form	Total Shareholding as % of total no of equity shares
1	HDFC Bank Limited (Promoter)	75,05,96,670	75,05,96,670	94.64
2	HDB Employee Welfare Trust (Through its Trustees) (Trust)	26,18,699	26,18,699	0.33
3	HDBFS Employees Welfare Trust (Through its Trustees) (Trust)	19,22,062	19,22,062	0.24
4	PI Opportunities Fund I (Alternate Investment Fund)	11,00,000	11,00,000	0.14
5	Ramesh G. (Director)	8,53,000	8,53,000	0.11
6	Gouri Vinod Yennemedi (Individual)	8,50,000	8,50,000	0.11
7	Sangeeta Paresh Sukthankar	5,51,078	5,51,078	0.07

	(Individual)			
8	Rohit Sudhir Patwardhan	4,36,599	4,36,599	0.06
	(Individual)			
9	Huzaan Kaizad Bharucha	3,90,000	3,90,000	0.05
	(Individual)			
10	Saroja Subramanian	3,51,693	3,51,693	0.04
	(Individual)			

2. Directors of the Company:

Following details regarding the directors of the Company: -

a) Details of the current directors of the Company as on date:

Name, Designation and DIN	Age (in years)	Address	Date of Appointment	Details of other directorship
Mr. Arijit Basu Part Time Non-Executive Chairman and Independent Director DIN – 06907779	62	Om Ratan Bldg, 7 th Floor, 70, Sir Pochkhanwala Road, Mumbai - 400018	31/05/2023	Peerless Hospitex Hospital and Research Center Limited Prudential PLC
Mr. Venkatraman Srinivasan, Independent Director DIN – 00246012	64	73, Keshav Smruti, 8B, Veer Savarkar Marg, Shivaji Park, Mumbai- 400028	12/03/2015	 Fairchem Organics Limited Mahanagar Gas Limited UTI Trustee Company Private Limited Eimco Elecon (India) Ltd. Amal Limited HDFC Life Insurance Company Limited
Ms. Smita Affinwalla, Independent Director DIN - 07106628	60	7A, A Block, 3 rd Floor, Khalakdina Terrace, August Kranti Marg, Mumbai- 400 036	12/03/2015	Illuminos Consulting Private Limited
Dr. Amla Samanta, Independent Director DIN - 00758883	68	13, Meera Baug, Talmiki Road, Santacruz West, Mumbai - 400054	01/05/2019	HDFC Securities Limited Samanta Movies Private Limited Shakti Cine Studios Pvt. Ltd.

Mr. Adayapalam Viswanathan, Independent Director DIN - 08518003	66	1502 Godrej Serenity, Deonar, Mumbai – 400088	24/07/2019	Nil
Ms. Arundhati Mech Independent Director DIN – 09177619	64	Gr-B, Glenmore Apartment, Sriram Nagar, North Street, Alwarpet, Chennai – 600018	11/02/2022	Shivalik Small Finance Bank Limited
Mr. Jimmy Tata, Non-Executive Director DIN – 06888364	57	Sea Side, Bhulabhai Desai Road, Mumbai - 400 036	15/07/2023	International Asset Reconstruction Company Private Limited
Mr. Ramesh G., Managing Director and Chief Executive Officer DIN - 05291597	54	C - 101, Ashok Gardens, Tokersey Jivraj Road, Sewree, Mumbai 400015	01/07/2012	Nil
Mr. Jayesh Chakravarthy Independent Director DIN – 08345495	63	231, 6th A Cross Panduranganagar, Arikere, Bangaluru 560076	25/01/2024	Recast Technologies Private Limited

(ii) Details of change in directors in the preceding three financial years and current financial year:

Sr. No.	Name, Designation and DIN	Date of Appointment	Date of cessation, if applicable	Remarks
1	Mr. Arijit Basu, Non- Executive Director & Chairman DIN- 06907779	01/06/2021	31/05/2023	Resigned from Board for appointment as Independent Director and Non-Executive Chairman.
2	Ms. Arundhati Mech, Independent Director DIN – 09177619	11/02/2022	-	-
3	Mr. Arijit Basu, Non- Executive Director & Chairman DIN- 06907779	31/05/2023		Appointment as Non- Executive Chairman and Additional Independent Director and the appointment was regularized in the annual general meeting held on June 30, 2023
4	Mr. Jimmy Tata, Non-Executive Additional Director	15/07/2023	-	Appointment as Additional Non- Executive Director and the appointment was regularized by the members through postal

	DIN – 06888364			ballot on August 26, 2023
5	Mr. Jayesh Chakravarthy Independent Director DIN – 08345495	25/01/2024	-	Appointment as Additional Independent Director and the appointment was regularized by the members through postal ballot on February 28, 2024
6	Mr. Adayapalam Viswanathan Independent Director (DIN: 08518003)	24/07/2024	-	Re-appointment of Mr. A. K. Viswanathan, Independent Director w.e.f. July 24, 2024 for the period of 3 years was approved in the 17th Annual General Meeting of the Company held on June 27, 2024.

⁽iii) Details of directors' remuneration, and such particulars of the nature and extent of their interests in the issuer (during the current year and preceding three financial years):

(a) Remuneration payable or paid to a director by the issuer, its subsidiary or associate company; shareholding of the director in the company, its subsidiaries and associate companies on a fully diluted basis (in Rs.)

Financial Year	Remuneration Paid to Directors	Mr. Arijit Basu	Mr. Venkatraman Srinivasan	Ms. Smita Affinwalla	Dr. Amla Samanta	Mr. Adayapalam K Viswanathan	Ms. Arundhati Mech
FY 24-25	Sitting Fees	3,25,000	3,25,000	3,50,000	3,75,000	4,75,000	5,00,000
(01.04.2024 to 30.06.2024)	Commission	-	-	-	-	-	-
,	Remuneration	-	-	-	-	-	-
	Sitting Fees	6,75,000	13,75,000	12,00,000	8,75,000	13,75,000	12,00,000
FY 23-24	Commission	-	15,00,000	15,00,000	14,00,000	15,00,000	15,00,000
	Remuneration	30,00,000	-	-	-	-	-
	Sitting Fees	8,25,000	14,50,000	12,00,000	8,00,000	14,00,000	11,75,000
FY 22-23	Commission	-	7,50,000	7,50,000	7,50,000	7,50,000	60,000
	Remuneration	30,00,000	-	-	-	-	-
	Sitting Fees	9,00,000	19,50,000	13,00,000	13,25,000	17,00,000	75,000
FY 21-22	Commission	-	7,50,000	7,50,000	7,50,000	7,50,000	-
	Remuneration	25,00,000	-	-	-	-	-

Mr.	Financial Year	Gross Salary	Perquisite value of Stock Options	Others	Total Amount
Ramesh	FY 23-24	4,56,75,648	1,50,72,500	1,74,82,810	7,82,30,958
G.	FY 22-23	5,36,38,320	36,60,000	14,613	5,73,12,933
	FY 21-22	4,52,91,823	47,70,000	27,028	5,00,88,851
	FY 20-21	3,78,90,656	86,40,000	38,122	4,65,68,778

- (b) Appointment of any relatives to an office or place of profit of the issuer, its subsidiary or associate company- NIL
- (c) Full particulars of the nature and extent of interest, if any, of every director:
- A. in the promotion of the issuer company- NIL
- B. in any immoveable property acquired by the issuer company in the two years preceding the date of the issue document or any immoveable property proposed to be acquired by it NIL
- C. where the interest of such a director consists in being a member of a firm or company, the nature and extent of his interest in the firm or company, with a statement of all sums paid or agreed to be paid to him or to the firm or company in cash or shares or otherwise by any person either to induce him to become, or to help him qualify as a director, or otherwise for services rendered by him or by the firm or company, in connection with the promotion or formation of the issuer company shall be disclosed. NIL
- (d) Contribution being made by the directors as part of the offer or separately in furtherance of such objects:

NIL

3. Any financial or other material interest of the directors, promoters, key managerial personnel or senior management in the Issue and the effect of such interest in so far as it is different from the interests of other persons:

Nil

- 4. Auditors of the Company:
 - (i) Following details regarding the auditors of the Company:

Name and Address	Date of appointment
M/s. Kalyaniwalla & Mistry LLP	June 27, 2024
Esplanade House, 29, Hazarimal Somani Marg, Fort, Mumbai 400 001	
M/s. G D Apte & Co.	June 27, 2024
Neelkanth Business Park, 5 th Floor, Office No. D-509, Nathani Road, Vidyavihar West- Mumbai- 400086	

(ii) Details of change in auditor for preceding three financial years and current financial year:

SI No.	Name and Address	Date of appointment	Date of cessation, if applicable	Date of Resignation, if applicable
1	M/s. B S R & CO. LLP Lodha Excelus, 1st Floor, Apollo Mills Compound, N. M. Joshi Marg, Mahalaxmi, Mumbai – 400011	May 30, 2013	July 16, 2021	Ceased to be a Statutory Auditor due to ineligibility caused in terms of the RBI guidelines w.e.f. July 16,

					2021
2	M/s. KKC & Associates LLP (formerly known as M/s Khimji Kunverji & Co. LLP)	September 2021	18,	March 31, 2024	M/s. B S R & CO. LLP ceased to be a Statutory Auditor due to expiry of term of appointment.
	Level-19, Sunshine Tower,, Senapati Bapat Marg,, Elphinstone Road,, Mumbai, Maharashtra 400013				
3	M/s B. K. Khare & Co. 706/708, Sharda Chambers, New Marine Lines, Mumbai – 400020	September 2021	18,	March 31, 2024	M/s. B S R & CO. LLP ceased to be a Statutory Auditor due to expiry of term of appointment.
4	M/s. Kalyaniwalla & Mistry LLP Esplanade House, 29, Hazarimal Somani Marg, Fort, Mumbai 400 001	June 27, 2024		-	-
5	M/s. G D Apte & Co. D -509, Neelkanth Business Park, Nathani Road, Vidyavihar West, Mumbai – 400	June 27, 2024		-	-

B. Financial information of the Issuer if such information provided in the General Information Document is more than 6 (six) months old:

SECTION F

FINANCIAL INFORMATION

[The disclosures under (i) and (ii) hereunder shall be accompanied with the Auditor's Report along with the requisite schedules, footnotes, summary etc.]

A. Financial Information

(i) The audited financial statements (i.e. Profit & Loss statement, Balance Sheet and Cash Flow statement) both on a standalone and consolidated basis for a period of three completed years which shall not be more than six months old from the date of the draft offer document or offer document or issue opening date, as applicable.

Standalone Audited Financial Statement

Balance Sheet	March 31, 2024	March 31, 2023	March 31, 2022
(Currency: Indian Rupees in Crore)			
ASSETS			
Financial Assets			
(a) Cash and cash equivalents	647.85	395.90	477.20
(b) Bank balances other than cash and cash equivalents	54.66	257.92	206.77
(c) Derivative financial instruments	1.91	165.34	132.44
(c) Trade receivables	124.61	65.76	141.82
(d) Loans	86,721.26	66,382.67	57,162.45
(e) Investments	3,380.33	1,243.25	2,233.51

(f) Other financial assets	39.50	34.87	32.91
Sub total	90,970.12	68,545.71	60,387.10
Non-financial Assets			
(a) Current tax assets (Net)	41.29	25.11	13.34
(b) Deferred tax assets (Net)	939.95	1,000.87	1,051.17
(c) Property, plant and equipment	162.53	122.37	78.14
(d) Capital work-in-progress	-	-	-
(e) Other intangible assets	22.15	20.41	12.01
(f) Right of Use Assets	326.51	244.27	202.49
(g) Other non financial assets	93.96	91.65	281.69
Sub total	1,586.39	1,504.68	1,638.84
TOTAL ASSETS	92,556.51	70,050.39	62,025.94
LIABILITIES AND EQUITY			
Liabilities			
Financial Liabilities			
(a) Derivative financial instruments	4.77	-	-
(b) Trade payables			
(i) Total outstanding dues of micro enterprises and small enterprises	-	-	-
(ii) Total outstanding dues of creditors other than micro enterprises and small enterprises	509.00	291.84	246.91
(b) Debt securities	34,851.12	27,096.41	25,332.31
(c) Borrowings (other than debt securities)	33,831.38	24,227.80	19,501.72
(d) Subordinated liabilities	5,648.17	3,541.10	4,139.05
(e) Other financial liabilities	2,955.27	2,778,43	2,708.72
Sub total	77,799.71	57,935.58	51,928.71
Non-Financial Liabilities			
(a) Current tax liabilities (net)	58.65	41.97	59.73
(b) Provisions	502.94	368.96	314.75
(c) Other non-financial liabilities	452.50	266.91	183.02
	1,014.09	677.84	557.50
Equity			
(a) Equity share capital	793.08	791.40	790.44
(b) Other equity	12,949.63	10,645.57	8,749.29
	13,742.71	11,436.97	9,539.73
TOTAL LIABILITIES AND EQUITY	92,556.51	70,050.39	62,025.94

Profit and Loss statement (Currency: Indian Rupees in Crore)	March 31, 2024	March 31, 2023	March 31, 2022
Revenue from operations			
(a) Interest income	11,156.72	8,927.78	8,362.97
(b) Sale of services	1,949.55	2,633.93	2,363.41
(c) Other financial charges	953.11	756.41	569.01
(d) Net gain on fair value changes	113.69	85.07	16.48
(e) Net gain on de-recognition of financial instruments under amortised cost category	(1.95)	(0.31)	(5.58)
Total Revenue from operations	14,171.12	12,402.88	11,306.29
Expenses			
(a) Finance Costs	4,864.32	3,511.92	3,325.50
(b) Impairment on financial instruments	1,067.39	1,330.40	2,465.73
(c) Employee Benefits Expenses	3,850.75	4,057.57	3,500.41
(d) Depreciation, amortization and impairment	145.14	111.84	98.94
(e) Others expenses	938.85	763.75	568.15
Total Expenses	10,866.45	9,775.48	9,958.73
Profit before tax	3,304.67	2,627.40	1,347.56
Tax Expense:			
(a) Current tax	770.67	621.30	663.40
(b) Deferred tax (credit)	73.16	46.75	(327.24)
Total Tax expense	843.83	668.05	336.16
Profit after tax from continuing operations	2,460.84	1,959.35	1,011.40
Profit for the year	2,460.84	1,959.35	1,011.40
Other Comprehensive Income			
(a) Items that will not be reclassified to profit or loss - Re-measurement gain/(loss) on defined benefit plan	(31.54)	(5.48)	(13.15)
(b) Income tax relating to items that will not be reclassified to profit or loss	7.94	1.38	2.25
(c) Items that will be reclassified to profit or loss	(17.10)	19.59	33.00
(d) Income tax relating to items that will be reclassified to profit or loss	4.30	(4.93)	(8.31
Other Comprehensive Income	(36.40)	10.56	13.79
Total Comprehensive Income for the period	2,424.44	1,969.91	1,025.19
A Cash flow from operating activities			
Profit/(loss) before tax	3,304.67	2,627.40	1,347.56
Adjustments for			

Interest Income	(11,156.72)	(8,927.78)	(8,362.97)
Interest Expenses	4,771.63	3,502.92	3,316.64
(Profit)/loss on sale of asset	(0.85)	(1.01)	(0.06)
Realised net (gain)/ loss on FVTPL investments	(89.91)	(90.67)	39.29
Unrealised (gain)/loss on FVTPL investments	(23.78)	5.60	(22.81)
Discount on commercial paper	77.01	9.00	8.86
Provision for compensated absence and gratuity	29.87	6.59	3.52
Employee share based payment expenses	55.24	43.64	30.42
Depreciation, amortization and impairment	145.14	111.84	98.94
Impairment on financial instruments	1,067.39	1,330.40	2,465.73
Operating cash flow before working capital changes	(1,820.31)	(1,382.07)	(1,074.88)
Adjustments for working capital changes:			
(Increase)/decrease in Loans	(21,405.98)	(10,462.68)	(1,016.51)
(Increase)/ decrease in trade receivables	(58.85)	76.06	(24.50)
(Increase)/decrease in other financial assets and others	291.32	(0.19)	(17.69)
Increase/(decrease) in other financial and non-financial liabilities & provision	(44.60)	506.53	(960.09)
Increase/(decrease) in trade payables	217.16	44.93	(87.34)
Cash generated from/(Used in) operations before adjustments for interest received and interest paid	(22,821.26)	(11,217.42)	(3,181.01)
Interest Paid	(4,110.50)	(3,842.14)	(3,699.47)
Interest Received	10,946.14	8,841.36	8,353.15
Cash generated from/(Used in) operations	(15,985.62)	(6,218.20)	1,472.67
Direct taxes (paid)/ net of refunds	(750.42)	(632.41)	514.43
Net cash flow generated from/(used in) operating activities (A)	(16,736.04)	(6,850.61)	1,987.10
Cash flow from investing activities			
Purchase of investments	(52,917.26)	(49,267.66)	(24,583.62)
Proceeds of investments	50,893.87	50,350.80	23,920.20
Purchase of fixed assets	(123.35)	(111.32)	(41.13)
Proceeds from sale of fixed assets	1.18	1.50	1.27
Net cash generated from/(used in) investing activities (B)	(2,145.56)	973.32	(703.28)
C Cash flow from financing activities			
Debt securities issued	22,167.71	10,099.18	8,876.00
Debt securities repaid	(14,490.01)	(8,210.60)	(7,274.50)
Borrowings other than debt securities issued	29,910.87	17,207.75	8,800.35
Borrowings other than debt securities repaid	(20,307.29)	(12,507.21)	(12,026.41)
Subordinated debt issued	2,337.07	-	150.00
Subordinated debt repaid	(230.00)	(600.00)	-
Proceeds from issue of shares and security premium	71.45	33.93	37.89
Repayment of lease liabilities	(80.87)	(76.81)	(62.87)
Dividend & Tax paid on dividend	(245.38)	(150.25)	-

Net cash generated from/(used in) financing activities (C)	19,133.55	5,795.99	(1,499.54)
Net increase/(decrease) in cash and cash equivalents (A+B+C)	251.95	(81.30)	(215.72)
Add : Cash and cash equivalents as at the beginning of the year	395.90	477.20	692.92
Add : Cash and cash equivalents acquired pursuant to Scheme of Amalgamation	-	-	-
Cash and cash equivalents as at the end of the year	647.85	395.90	477.20

Consolidated Audited Financial Statements

Balance Sheet	March 31, 2024	March 31, 2023	March 31, 2022
(Currency: Indian Rupees in Crore)			
ASSETS			
Financial Assets			
(a) Cash and cash equivalents	647.85	395.90	477.20
(b) Bank balances other than cash and cash equivalents	54.66	257.92	206.77
(c) Derivative financial instruments	1.91	165.34	132.44
(c) Trade receivables	124.61	65.76	141.82
(d) Loans	86,721.26	66,382.67	57,162.45
(e) Investments	3,380.33	1,243.25	2,233.51
(f) Other financial assets	39.50	34.87	32.91
Sub total	90,970.12	68,545.71	60,387.10
Non-financial Assets			
(a) Current tax assets (Net)	41.29	25.11	13.34
(b) Deferred tax assets (Net)	939.95	1,000.87	1,051.17
(c) Property, plant and equipment	162.53	122.37	78.14
(d) Capital work-in-progress	-	-	-
(e) Other intangible assets	22.15	20.41	12.01
(f) Right of Use Assets	326.51	244.27	202.49
(g) Other non financial assets	93.96	91.65	281.69
Sub total	1,586.39	1,504.68	1,638.84

TOTAL ASSETS	92,556.51	70,050.39	62,025.94
LIABILITIES AND EQUITY			
Liabilities			
Financial Liabilities			
rmanciai Liabinues			
(a) Derivative financial instruments	4.77	-	-
(b) Trade payables			
(i) Total outstanding dues of micro enterprises and small enterprises	-	-	-
Total outstanding dues of creditors other than micro enterprises and small enterprises	509.00	291.84	246.91
(b) Debt securities	34,851.12	27,096.41	25,332.31
(c) Borrowings (other than debt securities)	33,831.38	24,227.80	19,501.72
(d) Subordinated liabilities	5,648.17	3,541.10	4,139.05
(e) Other financial liabilities	2,955.27	2,778,43	2,708.72
Sub total	77,799.71	57,935.58	51,928.71
Non-Financial Liabilities			
(a) Current tax liabilities (net)	58.65	41.97	59.73
(b) Provisions	502.94	368.96	314.75
(c) Other non-financial liabilities	452.50	266.91	183.02
	1,014.09	677.84	557.50
Equity			
(a) Equity share capital	793.08	791.40	790.44
(b) Other equity	12,949.63	10,645.57	8,749.29
	13,742.71	11,436.97	9,539.73
TOTAL LIABILITIES AND EQUITY	92,556.51	70,050.39	62,025.94

Pro	fit and Loss statement	March 31, 2024	March 31, 2023	March 31, 2022
(Cu	rrency: Indian Rupees in Crore)	Watch 31, 2024	Ividi Cii 3 i, 2023	Walcii 31, 2022
Rev	enue from operations			
(a)	Interest income	11,156.72	8,927.78	8,362.97
(b)	Sale of services	1,949.55	2,633.93	2,363.41
(c)	Other financial charges	953.11	756.41	569.01
(d)	Net gain on fair value changes	113.69	85.07	16.48
(e)	Net gain on de-recognition of financial instruments under amortised cost category	(1.95)	(0.31)	(5.58)
Tota	Il Revenue from operations	14,171.12	12,402.88	11,306.29
Ехр	enses			
(a)	Finance Costs	4,864.32	3,511.92	3,325.50
(b)	Impairment on financial instruments	1,067.39	1,330.40	2,465.73
(c)	Employee Benefits Expenses	3,850.75	4,057.57	3,500.41
(d)	Depreciation, amortization and impairment	145.14	111.84	98.94
(e)	Others expenses	938.85	763.75	568.15
Tota	 I Expenses	10,866.45	9,775.48	9,958.73
Pro	fit before tax	3,304.67	2,627.40	1,347.56
Tax	Expense:			
(a)	Current tax	770.67	621.30	663.40
(b)	Deferred tax (credit)	73.16	46.75	(327.24)
Tota	Il Tax expense	843.83	668.05	336.16
Pro	fit after tax from continuing operations	2,460.84	1,959.35	1,011.40
Pro	fit for the year	2,460.84	1,959.35	1,011.40
Oth	er Comprehensive Income			

(a)	Items that will not be reclassified to profit or loss	(31.54)	(5.48)	(13.15)
	- Re-measurement gain/(loss) on defined benefit plan			
(b)	Income tax relating to items that will not be reclassified to profit or loss	7.94	1.38	2.25
(c)	Items that will be reclassified to profit or loss	(17.10)	19.59	33.00
(d)	Income tax relating to items that will be reclassified to profit or loss	4.30	(4.93)	(8.31)
Oth	er Comprehensive Income	(36.40)	10.56	13.79
Tota	al Comprehensive Income for the period	2,424.44	1,969.91	1,025.19
A C	Cash flow from operating activities			
F	Profit/(loss) before tax	3,304.67	2,627.40	1,347.56
1	Adjustments for			
I	nterest Income	(11,156.72)	(8,927.78)	(8,362.97)
I	nterest Expenses	4,771.63	3,502.92	3,316.64
(Profit)/loss on sale of asset	(0.85)	(1.01)	(0.06)
F	Realised net (gain)/ loss on FVTPL investments	(89.91)	(90.67)	39.29
į	Unrealised (gain)/loss on FVTPL investments	(23.78)	5.60	(22.81)
	Discount on commercial paper	77.01	9.00	8.86
F	Provision for compensated absence and gratuity	29.87	6.59	3.52
E	Employee share based payment expenses	55.24	43.64	30.42
	Depreciation, amortization and impairment	145.14	111.84	98.94
ı	mpairment on financial instruments	1,067.39	1,330.40	2,465.73
	Operating cash flow before working capital changes	(1,820.31)	(1,382.07)	(1,074.88)
1	Adjustments for working capital changes:			
(Increase)/decrease in Loans	(21,405.98)	(10,462.68)	(1,016.51)
(Increase)/ decrease in trade receivables	(58.85)	76.06	(24.50)
(Increase)/decrease in other financial assets and others	291.32	(0.19)	(17.69)

Increase/(decrease) in other financial and non-financial	(44.60)	506.53	(960.09)
liabilities & provision	(44.00)	500.55	(900.09)
Increase/(decrease) in trade payables	217.16	44.93	(87.34)
Cash generated from/(Used in) operations before	(22,821.26)	(11,217.42)	(3,181.01)
adjustments for interest received and interest paid		, ,	
Interest Paid	(4,110.50)	(3,842.14)	(3,699.47)
Interest Received	10,946.14	8,841.36	8,353.15
Cash generated from/(Used in) operations	(15,985.62)	(6,218.20)	1,472.67
Direct taxes (paid)/ net of refunds	(750.42)	(632.41)	514.43
Net cash flow generated from/(used in) operating activities (A)	(16,736.04)	(6,850.61)	1,987.10
B Cash flow from investing activities			
Purchase of investments	(52,917.26)	(49,267.66)	(24,583.62)
Proceeds of investments	50,893.87	50,350.80	23,920.20
Purchase of fixed assets	(123.35)	(111.32)	(41.13)
Proceeds from sale of fixed assets	1.18	1.50	1.27
Net cash generated from/(used in) investing activities (B)	(2,145.56)	973.32	(703.28)
C Cash flow from financing activities			
Debt securities issued	22,167.71	10,099.18	8,876.00
Debt securities repaid	(14,490.01)	(8,210.60)	(7,274.50)
Borrowings other than debt securities issued	29,910.87	17,207.75	8,800.35
Borrowings other than debt securities repaid	(20,307.29)	(12,507.21)	(12,026.41)
Subordinated debt issued	2,337.07	-	150.00
Subordinated debt repaid	(230.00)	(600.00)	-
Proceeds from issue of shares and security premium	71.45	33.93	37.89
Repayment of lease liabilities	(80.87)	(76.81)	(62.87)
Dividend & Tax paid on dividend	(245.38)	(150.25)	-
Net cash generated from/(used in) financing activities (C)	19,133.55	5,795.99	(1,499.54)
Net increase/(decrease) in cash and cash equivalents (A+B+C)	251.95	(81.30)	(215.72)

Key Information Document

Private and Confidential – For Private Circulation Only Key Information Document for issue of Commercial Papers

Add : Cash and cash equivalents as at the beginning of the	395.90	477.20	692.92
year			
Add : Cash and cash equivalents acquired pursuant to Scheme of Amalgamation	-	-	-
Cash and cash equivalents as at the end of the year	647.85	395.90	477.20

Note: There was no auditor's qualification. Auditor's Report can be accessed at:

FY 2023-24: https://www.hdbfs.com/sites/default/files/reports/Annual-Report-2023-24.pdf

FY 2022-23: https://www.hdbfs.com/sites/default/files/reports/Annual-Report-2022-23.pdf

FY 2021-22: https://www.hdbfs.com/sites/default/files/reports/HDB Annual-Report-2021-22.pdf

Note: The Ministry of Corporate Affairs, in its press release dated January 18, 2016, had issued a roadmap for implementation of Indian Accounting Standards (Ind-AS) for scheduled commercial banks, insurers / insurance companies and non-banking financial companies. This roadmap required these institutions to prepare Ind-AS based financial statements for the accounting periods beginning from April 1, 2018 onwards with comparatives for the periods beginning April 1, 2017 and thereafter. On March 30, 2016, the Companies (Indian Accounting Standards) (Amendment) Rules, 2016 for implementation of Indian Accounting Standards by Non-Banking Financial Companies were notified. Accordingly, the Company has adopted IND-AS effective April 1, 2018 with comparatives for the periods beginning April 1, 2017.

Note: There was no auditor's qualification.

(ii) Key Operational and Financial Parameters on a Consolidated and Standalone Basis:

For Financial Sector Entities:

Standalone Basis

(Amt. in Crore)

Particulars	March 31, 2024	March 31, 2023	March 31, 2022
Balance Sheet			
Assets			
Property, Plant and Equipment	162.53	122.37	78.14
Financial Assets	90,970.12	68,545.71	60,387.10
Non-financial Assets excluding property, plant and equipment	1,423.86	1,382.31	1,560.70
Total assets	92,556.51	70,050.39	62,025.94
Liabilities			
Financial Liabilities			
Derivative financial instrumentsTrade Payables	4.77	-	-
Debt SecuritiesBorrowings (other than Debt	509.00 34,851.12	291.84 27,096.41	246.91 25,332.31
Securities) - Subordinated Liabilities	33,831.38	24,227.80	19,501.72

- Other financial	5,648.17	3,541.10	4,139.05
liabilities	2,955.27	2,778.43	2,708.72
Non – Financial	_,,000.2	_,	_,: ••:: _
Liabilities			
- Current tax	58.65	41.97	59.73
liabilities (net) - Provisions	502.94	368.96	314.75
- Deferred tax			
liabilities (net)	-	-	-
- Other non-financial			
liabilities	452.50	266.91	183.02
Equity (equity share	13,742.71	11,436.97	9,539.73
capital and other equity)			
Total equity and liabilities	92,556.51	70,050.39	62,025.94
Revenue from	14,171.12	12,402.88	11,306.29
operations	,	,	,000.20
Other Income	-	-	-
Total Income	14,171.12	12,402.88	11,306.29
Total Expenses	10,866.45	9,775.48	9,958.73
Profit after Tax for the	2,460.84	1,959.35	1,011.40
year		·	·
Other Comprehensive Income	(36.40)	10.56	13.79
Total Comprehensive	2,424.44	1,969.91	1,025.19
Income	2,424.44	1,303.31	1,023.19
Earnings per equity	31.08	24.78	12.81
share (Basic)	31.00	24.70	12.01
Earnings per equity	31.04	24.76	12.80
share (Diluted)			
Net cash from / used in(-) operating activities	(16,736.04)	(6,850.61)	1,987.10
Net cash from / used	(2,145.56)	973.32	(703.28)
in(-) investing activities	(2,140.00)	370.02	(100.20)
Net cash from / used	19,133.55	5,795.99	(1,499.54)
in(-) financing activities	,	0,1 00.00	(1,100101)
Net	251.95	(81.30)	(215.72)
increase/decrease(-) in		,	,
cash and cash			
equivalents			
Cash and cash	647.85	395.90	477.20
equivalents as per			
Cash Flow Statement			
as at end of period			
Net worth	12,802.76	10,436.10	8,488.56
Cash and Cash	647.85	395.90	477.20
Equivalents			
Loans	90,217.93	70,030.70	61,326.32
Total Debts to Total	0.80	0.78	0.79
Assets	44.450.70	0.007.70	0 000 07
Interest Income	11,156.72	8,927.78	8,362.97
Interest Expense	4,864.32	3,511.92	3,325.50
Impairment on Financial Instruments	1,067.39	1,330.40	2,465.73
Bade Debts to Loans	N.A.	N.A.	N.A.
Dade Denis (0 LOans	IV.A.	IV.A.	N.A.

% Gross Stage 3 Loans on Loans (Principal Amount)	1.90%	2.73%	4.99%
% Net Stage 3 Loans on Loans (Principal Amount)	0.63%	0.95%	2.29%
Tier I Capital Adequacy Ratio (%)	14.12%	15.91%	15.22%
Tier II Capital Adequacy Ratio (%)	5.13%	4.14%	5.00%

Key Operational and Financial Parameters on a Consolidated Basis:

(Amt. in Crore)

Particulars	March 31, 2024	March 31, 2023	March 31, 2022
Balance Sheet			
Assets			
Property, Plant and Equipment	162.53	122.37	78.14
Financial Assets	90,970.12	68,545.71	60,387.10
Non-financial Assets excluding property, plant and equipment	1,423.86	1,382.31	1,560.70
Total assets	92,556.51	70,050.39	62,025.94
Liabilities			
Financial Liabilities - Derivative financial instruments - Trade Payables	4.77	-	-
- Debt Securities	509.00	291.84	246.91
- Borrowings (other than Debt	34,851.12	27,096.41	25,332.31
Securities) - Subordinated Liabilities	33,831.38	24,227.80	19,501.72
- Other financial liabilities	5,648.17	3,541.10	4,139.05
	2,955.27	2,778.43	2,708.72
Non – Financial Liabilities - Current tax	58.65	41.97	59.73
liabilities (net)			
- Provisions	502.94	368.96	314.75
- Deferred tax liabilities (net)	-	-	-
Other non-financial liabilities	452.50	266.91	183.02
Equity (equity share capital and other equity)	13,742.71	11,436.97	9,539.73
Total equity and liabilities	92,556.51	70,050.39	62,025.94
Revenue from operations	14,171.12	12,402.88	11,306.29
Other Income	-	-	-

Key Information Document

Total Income	14,171.12	12,402.88	11,306.29
Total Expenses	10,866.45	9,775.48	9,958.73
Profit after Tax for the	2,460.84	1,959.35	1,011.40
year			
Other Comprehensive	(36.40)	10.56	13.79
Income			
Total Comprehensive	2,424.44	1,969.91	1,025.19
Income			
Earnings per equity	31.08	24.78	12.81
share (Basic)			
Earnings per equity	31.04	24.76	12.80
share (Diluted)	(40.700.04)	(0.050.04)	1.007.10
Net cash from / used	(16,736.04)	(6,850.61)	1,987.10
in(-) operating activities	(0.445.50)	070.00	(700.00)
Net cash from / used	(2,145.56)	973.32	(703.28)
in(-) investing activities	40.400.55	5 705 00	(4.400.54)
Net cash from / used	19,133.55	5,795.99	(1,499.54)
in(-) financing activities	054.05	(04.20)	(045.70)
Net	251.95	(81.30)	(215.72)
increase/decrease(-) in cash and cash			
equivalents			
Cash and cash	647.85	395.90	477.20
equivalents as per	047.03	393.90	411.20
Cash Flow Statement			
as at end of period			
Net worth	12,802.76	10,436.10	8,488.56
Cash and Cash	647.85	395.90	477.20
Equivalents	017.00	000.00	117.20
Loans	90,217.93	70,030.70	61,326.32
Total Debts to Total	0.80	0.78	0.79
Assets	0.00	5 5	0.10
Interest Income	11,156.72	8,927.78	8,362.97
Interest Expense	4,864.32	3,511.92	3,325.50
Impairment on	1,067.39	1,330.40	2,465.73
Financial Instruments	,	,	,
Bade Debts to Loans	N.A.	N.A.	N.A.
% Gross Stage 3 Loans	1.90%	2.73%	4.99%
on Loans (Principal			
Amount)			
% Net Stage 3 Loans	0.63%	0.95%	2.29%
on Loans (Principal			
Amount)			
Tier I Capital Adequacy	14.12%	15.91%	15.22%
Ratio (%)			
Tier II Capital Adequacy	5.13%	4.14%	5.00%
Ratio (%)			

(a) The unaudited financial information with limited review report (for the interim period) along with the auditor's report and the requisite schedules, footnotes, summary, etc.:

Standalone Un-Audited Financial Statement

Balance Sheet As at June 30, 2		
(Currency: Indian Rupees in Crore)		(Reviewed)
ASSET	TS	
Financ	cial Assets	
(a)	Cash and cash equivalents	571.73
(b)	Bank balances other than cash and cash equivalents	50.68
(c)	Derivative financial instruments	2.75
(d)	Trade receivables	279.04
(e)	Loans	92,137.35
(f)	Investments	3,031.30
(g)	Other financial assets	41.84
Sub to	ıtal	96,114.69
Non-fi	nancial Assets	
(a)	Current tax assets (Net)	42.15
(b)	Deferred tax assets (Net)	957.86
(c)	Property, plant and equipment	171.25
(d)	Capital work-in-progress	-
(e)	Other intangible assets	22.49
(f)	Right of Use Assets	362.16
(g)	Other non-financial assets	108.26
	Sub total	1,664.17
TOTAL	_ASSETS	97,778.86
LIABIL	ITIES AND EQUITY	

Liabili	ties	
Financ	cial Liabilities	
(a)	Derivative financial instruments	10.03
(b)	Trade payables	
(i)	Total outstanding dues of micro enterprises and small enterprises	-
(ii)	Total outstanding dues of creditors other than micro enterprises and small enterprises	395.85
(c)	Debt securities	38,735.96
(d)	Borrowings (other than debt securities)	34,258.42
(e)	Subordinated liabilities	5,596.71
(f)	Other financial liabilities	3,572.39
Sub to	tal	82,569.36
Non-F	inancial Liabilities	
(a)	Current tax liabilities (net)	95.66
(b)	Provisions	389.55
(c)	Other non-financial liabilities	468.55
Subto	tal	953.76
Equity		
(a)	Equity share capital	793.08
(b)	Other equity	13,462.66
Subto	tal	14,255.74
IOTAI	LIABILITIES AND EQUITY	97,778.86

Profi	it and Loss statement	Quarter ended June 30, 2024
(Curi	rrency: Indian Rupees in Crore)	(Reviewed)
I	Revenue from operations	
	Interest income	3,264.59

Sale of services	313.00
Other financial charges	286.22
Net gain on fair value changes	20.20
Net gain/(loss) on derecognized financial instruments	(0.19)
Total Revenue from operations	3,883.82
II Expenses	
Finance Costs	1,496.44
Impairment on financial instruments	412.46
Employee Benefits Expenses	905.53
Depreciation, amortization and impairment	43.84
Others expenses	241.93
Total Expenses	3,100.20
III Profit before tax (I-II)	783.62
IV Tax Expense:	
a Current tax	218.59
b Deferred tax	(16.60)
Total Tax expense	201.99
V Net Profit for the period (III-IV)	581.63
VI Other Comprehensive Income (net of tax)	(3.91)
VII Total Comprehensive Income (after tax) (V-VI)	577.72
VIII Earnings per equity share	
(a) Basic (in Rupees)	7.33
(-),	7.50

(b)	Diluted (in Rupees)	7.32
(c)	Face value per share (in Rupees)	10.00

Consolidated Unaudited Financial Statements

Balance Sheet As at June 30, 2		
(Currency: Indian Rupees in Crore)		(Reviewed)
ASSET	S	
Financi	al Assets	
(a)	Cash and cash equivalents	571.73
(b)	Bank balances other than cash and cash equivalents	50.68
(c)	Derivative financial instruments	2.75
(d)	Trade receivables	279.04
(e)	Loans	92,137.35
(f)	Investments	3,031.30
(g)	Other financial assets	41.84
Sub total		96,114.69
Non-fin	ancial Assets	
(a)	Current tax assets (Net)	42.15
(b)	Deferred tax assets (Net)	957.86
(c)	Property, plant and equipment	171.25
(d)	Capital work-in-progress	-
(e)	Other intangible assets	22.49
(f)	Right of Use Assets	362.16
(g)	Other non-financial assets	108.26
	Sub total	1,664.17
TOTAL	ASSETS	97,778.86
LIABILI	TIES AND EQUITY	

Liabili	ties	
Financ	cial Liabilities	
(a)	Derivative financial instruments	10.03
(b)	Trade payables	
(i)	Total outstanding dues of micro enterprises and small enterprises	-
(ii)	Total outstanding dues of creditors other than micro enterprises and small enterprises	395.85
(c)	Debt securities	38,735.96
(d)	Borrowings (other than debt securities)	34,258.42
(e)	Subordinated liabilities	5,596.71
(f)	Other financial liabilities	3,572.39
Sub to	tal	82,569.36
Non-F	inancial Liabilities	
(a)	Current tax liabilities (net)	95.66
(b)	Provisions	389.55
(c)	Other non-financial liabilities	468.55
Subto	tal	953.76
Equity	,	
(a)	Equity share capital	793.08
(b)	Other equity	13,462.66
Subto	tal	14,255.74
TOTAL	L LIABILITIES AND EQUITY	97,778.86
IOIAL	LENDIETTES AND EXCIT I	31,110.00

Profi	t and Loss statement	Quarter ended June 30, 2024		
(Curr	rency: Indian Rupees in Crore)	(Reviewed)		
I	Revenue from operations			

	Interest income	3,264.59	
	Sale of services	313.00	
	Other financial charges	286.22	
	Net gain on fair value changes	20.20	
	Net gain/(loss) on derecognized financial instruments	(0.19)	
	Total Revenue from operations	3,883.82	
II	Expenses		
	Finance Costs	1,496.44	
	Impairment on financial instruments	412.46	
	Employee Benefits Expenses	905.53	
	Depreciation, amortization and impairment	43.84	
	Others expenses	241.93	
	Total Expenses	3,100.20	
III	Profit before tax (I-II)	783.62	
IV	Tax Expense:	100.02	
	a Current tax	218.59	
		(16.60)	
		. ,	
	Total Tax expense	201.99	
٧	Net Profit for the period (III-IV)	581.63	
VI	Other Comprehensive Income (net of tax)	(3.91)	
VII	Total Comprehensive Income (after tax) (V-VI) 57		
VIII	Earnings per equity share		

(a)	Basic (in Rupees)	7.33
(b)	Diluted (in Rupees)	7.32
(c)	Face value per share (in Rupees)	10.00

Particulars	As at June 30, 2024(Balance Sheet) For the period ended June 30,2024(Profit and Loss)
Balance Sheet	
Assets	
Property, Plant and Equipment	171.25
Financial Assets	96,114.69
Non-financial Assets excluding property, plant and equipment	1,492.92
Total assets	97,778.86
Liabilities	
Financial Liabilities	
- Derivative financial instruments	10.03
- Trade Payables	395.85
- Debt Securities	38,735.96
- Borrowings (other than Debt Securities)	34,258.42
- Subordinated Liabilities	5,596.71
- Other financial liabilities	3,572.39
Non – Financial Liabilities	
	95.66
- Current tax liabilities (net)	389.55
- Provisions	-
- Deferred tax liabilities (net)	468.55
- Other non-financial liabilities	
Equity (equity share capital and other equity)	14,255.74
Total equity and liabilities	97,778.86
Revenue from operations	3,883.82
Other Income	-
Total Income	3,883.82
Total Expenses	3,100.20
Profit after Tax for the year	581.63
Other Comprehensive Income	(3.91)
Total Comprehensive Income	577.72
Earnings per equity share (Basic)	7.33
Earnings per equity share (Diluted)	7.32
* Not annualised	(4.504.57)
Net cash from / used in(-) operating activities	(4,534.57)
Net cash from / used in(-) investing activities	334.54
Net cash from / used in(-) financing activities	4,123.91
Net increase/decrease(-) in cash and cash equivalents	76.12
Cash and cash equivalents as per Cash Flow Statement as at end of period	571.73
Net worth	13,297.88
Cash and Cash Equivalents	571.73
Loans(Gross)	95,629.21
Total Debts to Total Assets	0.80
Interest Income	3,264.59
Interest Expense	1,496.44
Impairment on Financial Instruments	412.46 N.A.
Bade Debts to Loans % Gross Stage 3 Loans	N.A. 1 029/
% Gloss Stage 3 Loans	1.93%

% Net Stage 3 Loans	0.77%
Tier I Capital Adequacy Ratio (%)	14.02%
Tier II Capital Adequacy Ratio (%)	4.82%

(iii) Details of any other contingent liabilities of the Issuer based on the last audited financial statements including amount and nature of liability.

(Amt. in Crore)

S. No.	Particulars	June 30, 2024	March 31, 2024	March 31, 2023	March 31, 2022
1.	Claims against the Company not acknowledged as debt	105.69	105.44	99.53	90.59
2.	Estimated amount of contracts remaining to be executed on capital account and not provided for net of advance	88.64	85.10	45.00	13.27
3.	Undrawn committed sanctions to borrowers	330.45	372.07	134.31	59.40
	Total	524.78	562.61	278.84	163.26

Quarter 1 FY 2024-25: https://www.hdbfs.com/sites/default/files/debt/Unaudited-Financial-Results-under-Regulation-52-of-SEBI-(LODR)-for-guarter-ended-June-30-2024.pdf

(iv) The amount of corporate guarantee or letter of comfort issued by the Issuer along with details of the counterparty (viz. name and nature of the counterparty, whether a subsidiary, joint venture entity, group company etc.) on behalf of whom it has been issued.

NA

C. Expense of the Issue:

Expenses	Fees Amount (in Rs.)	Fees as a percentage of total issue expenses (%)	Fees as a percentage of total issue size (%)
Lead manager(s) fees	NA	NA	NA
Underwriting commission	NA	NA	NA
Brokerage, selling, commission and upload fees	9000	8.71%	0.00%
Fees payable to the registrars to the Issue	NA	NA	NA
Fees payable to the legal advisors	NA	NA	NA
Advertising and marketing expenses	NA	NA	NA
Fees payable to the regulators including Stock Exchanges	15000	14.52%	0.00%
Expenses incurred on printing and distribution of Issue stationary	NA	NA	NA
Any other fees, commission or payments under whatever nomenclature	79300	76.77%	0.01%
Total	103300	100.00%	0.01%

SECTION III

RISK FACTORS

Please refer to **Section N** of the General Information Document.

SECTION IV

DISCLAIMERS

Please refer to **Section C** of the General Information Document.

[Note: In the addition to the information regarding the Commercial Papers, if any change/ modification has occurred in relation to the disclosures made in the General Information Document, the same would also be required to be updated in this Key Information Document]

SECTION V

ANY MATERIAL DEVELOPMENTS WHICH ARE NOT DISCLOSED IN THE GENERAL INFORMATION DOCUMENT, SINCE THE ISSUE OF THE GENERAL INFORMATION DOCUMENT RELEVANT TO THE OFFER OF THE COMMERCIAL PAPERS IN RESPECT OF WHICH THIS KEY INFORMATION DOCUMENT IS BEING ISSUED

There have been no material developments since the General Information Document was issued.

For HDB FINANCIAL SERVICES LIMITED

Jaykumar Shah

Chief Financial Officer

Place: Mumbai

Date: 21 August 2024

Fncl⁻

- 1. Board Resolution
- 2. Credit Rating Letter
- 3. Annexures as mentioned above

Annexure - I

Details of CP issued during the last 15 months:

CP Series	ISIN	Tenor/ Period of	Coupon %	Amount issued	Date of	Redemption date/
		maturity (in days)		(Rs. In Crore)	allotment	Schedule
200	INE756I14CY1	72	7.27	500.00	22-05-2023	02-08-2023
201	INE756I14CZ8	73	7.21	500.00	23-05-2023	04-08-2023
202	INE756I14DA9	91	7.13	150.00	29-05-2023	28-08-2023
202	INE756I14DA9	91	7.13	200.00	29-05-2023	28-08-2023
203	INE756I14DB7	63	7.13	150.00	29-05-2023	31-07-2023
204	INE756I14DB7	60	7.13	200.00	01-06-2023	31-07-2023
205	INE756I14DC5	83	7.34	200.00	24-08-2023	15-11-2023
206	INE756I14DD3	73	7.30	250.00	25-08-2023	06-11-2023
207	INE756I14DE1	88	7.34	700.00	28-08-2023	24-11-2023
208	INE756I14DG6	60	7.34	250.00	31-08-2023	30-10-2023
209	INE756I14DF8	89	7.34	200.00	31-08-2023	28-11-2023
210	INE756I14DH4	60	7.33	150.00	01-09-2023	31-10-2023
211	INE756I14DI2	311	7.75	50.00	01-09-2023	08-07-2024
212	INE756I14DJ0	70	7.30	100.00	25-09-2023	04-12-2023
212	INE756I14DJ0	70	7.35	400.00	25-09-2023	04-12-2023
213	INE756I14DK8	91	7.75	500.00	23-11-2023	22-02-2024
214	INE756I14DL6	66	7.88	175.00	29-12-2023	04-03-2024
215	INE756I14DM4	7	7.60	450.00	29-01-2024	05-02-2024
216	INE756I14DN2	365	8.22	125.00	26-02-2024	25-02-2024
217	INE756I14DO0	78	8.10	650.00	19-03-2024	05-06-2024
218	INE756I14DO0	77	8.10	125.00	20-03-2024	05-06-2024
219	INE756I14DO0	76	8.10	75.00	21-03-2024	05-06-2024
220	INE756I14DO0	75	8.10	150.00	22-03-2024	05-06-2024
221	INE756I14DP7	288	7.80	100.00	23-04-2024	05-02-2025
222	INE756I14DS1	286	7.90	75.00	30-04-2024	10-02-2025
222	INE756I14DQ5	37	7.48	300.00	30-04-2024	06-06-2024
222	INE756I14DR3	80	7.70	250.00	30-04-2024	19-07-2024

222	INE756I14DT9	83	7.70	350.00	30-04-2024	22-07-2024
223	INE756I14DQ5	9	7.50	300.00	28-05-2024	06-06-2024
224	INE756I14DU7	27	7.40	100.00	06-06-2024	03-07-2024
225	INE756I14DV5	12	7.60	500.00	14-06-2024	26-06-2024
226	INE756I14DW3	11	7.40	300.00	16-08-2024	27-08-2024
227	INE756I14DX1	8	7.40	250.00	19-08-2024	27-08-2024

Note: Issuer's liability under the CP will continue beyond due date, in case the CP is not redeemed on due date.

ANNEXURE II

TOTAL OTHER DEBT INSTRUMENTS OUTSTANDING AS ON 20.08.2024

ISIN	Issue Date	Amount	Maturity Date	Amount Outstanding	
INE756I07EV7	Thursday, August 08, 2019	1500,00,00,000	Wednesday, August 08, 2029	15,00,00,00,000	
INE756I07CU3	Wednesday, August 28, 2019	280,00,00,000	Wednesday, August 28, 2024	2,80,00,00,000	
INE756I07DR7	Tuesday, August 03, 2021	7,50,00,00,000	Friday, August 02, 2024	7,50,00,00,000	
INE756I07DT3	Wednesday, August 25, 2021	8,00,00,00,000	Friday, October 25, 2024	8,00,00,00,000	
INE756I07DV9	Monday, September 13, 2021	1,50,00,00,000	Friday, September 13, 2024	1,50,00,00,000	
INE756I07DW7	Monday, September 13, 2021	1,30,00,00,000	Friday, June 26, 2026	1,30,00,00,000	
INE756I07DX5	NE756I07DX5 Monday, September 13, 2021		Friday, September 11, 2026	5,00,00,00,000	
INE756I07DX5	Wednesday, September 22, 2021	5,60,00,00,000	Friday, September 11, 2026	5,60,00,00,000	
INE756I07DZ0	Wednesday, November 10, 2021	5,00,00,00,000	Friday, November 08, 2024	5,00,00,00,000	
INE756I07DZ0	Friday, November 26, 2021	7,75,00,00,000	Friday, November 08, 2024	7,75,00,00,000	
INE756I07EB9	Thursday, December 23, 2021	2,00,00,00,000	Thursday, June 19, 2025	2,00,00,00,000	
INE756I07EC7	Wednesday, February 23, 2022	1,20,00,00,000	Tuesday, March 19, 2024	1,20,00,00,000	
INE756I07ED5	Thursday, March 17, 2022	4,00,00,00,000	Monday, March 17, 2025	4,00,00,00,000	
INE756I07DT3	Friday, June 03, 2022	1,30,00,00,000	Friday, October 25, 2024	1,30,00,00,000	
INE756I07EE3	Friday, June 03, 2022	3,50,00,00,000	Friday, January 24, 2025	3,50,00,00,000	
INE756I07EF0	Thursday, July 07, 2022	3,30,00,00,000	Monday, July 07, 2025	3,30,00,00,000	
INE756I07EG8	Thursday, July 07, 2022	1,25,00,00,000	Monday, August 11, 2025	1,25,00,00,000	

INE756I07EI4	Friday, August 19, 2022	8,91,00,00,000	Tuesday, September 23, 2025	8,91,00,00,000
INE756I07EJ2	Monday, September 12, 2022	3,25,00,00,000	Friday, September 10, 2027	3,25,00,00,000
INE756I07EF0	Wednesday, September 28, 2022	80,00,00,000	Monday, July 07, 2025	80,00,00,000
INE756I07EF0	Friday, October 14, 2022	57,00,00,000	Monday, July 07, 2025	57,00,00,000
INE756I07EI4	Friday, October 14, 2022	45,00,00,000	Tuesday, September 23, 2025	45,00,00,000
INE756I07EK0	Tuesday, October 25, 2022	2,50,00,00,000	Tuesday, January 13, 2026	2,50,00,00,000
INE756I07EL8	Tuesday, October 25, 2022	8,10,00,00,000	Wednesday, February 25, 2026	8,10,00,00,000
INE756I07EK0	Thursday, November 17, 2022	2,00,00,00,000	Tuesday, January 13, 2026	2,00,00,00,000
INE756I07EL8	Thursday, November 17, 2022	6,50,00,00,000	Wednesday, February 25, 2026	6,50,00,00,000
INE756I07EM6	Thursday, November 17, 2022	2,60,00,00,000	Monday, November 17, 2025	2,60,00,00,000
INE756I07EK0	Wednesday, December 21, 2022	85,00,00,000	Tuesday, January 13, 2026	85,00,00,000
INE756I07EN4	Wednesday, December 21, 2022	1,85,00,00,000	Tuesday, July 14, 2026	1,85,00,00,000
INE756I07EK0	Monday, January 16, 2023	5,10,00,00,000	Tuesday, January 13, 2026	5,10,00,00,000
INE756I07EO2	Monday, January 16, 2023	17,76,00,00,000	Monday, March 16, 2026	17,76,00,00,000
INE756I07EP9	Thursday, February 23, 2023	2,44,00,00,000	Friday, April 17, 2026	2,44,00,00,000
INE756I07ER5	Monday, March 20, 2023	6,10,00,00,000	Friday, April 24, 2026	6,10,00,00,000
INE756I07EQ7	Monday, March 20, 2023	3,23,18,00,000	Friday, March 17, 2028	3,23,18,00,000
INE756I07EE3	Monday, April 17, 2023	13,00,00,00,000	Friday, January 24, 2025	13,00,00,00,000
INE756I07ES3	Monday, April 17, 2023	15,00,00,00,000	Friday, May 30, 2025	15,00,00,00,000
INE756107EG8	Thursday, May 11, 2023	5,85,00,00,000	Monday, August 11, 2025	5,85,00,00,000
INE756I07ED5	Tuesday, 30 May, 2023	600,00,00,000	Monday, 17 March, 2025	6,00,00,00,000
INE756I07ER5	Tuesday, 30 May, 2023	400,00,00,000	Friday, 24 April, 2026	4,00,00,00,000
INE756I07EB9	Friday, June 23, 2023	615,00,00,000	Thursday, June 19, 2025	6,15,00,00,000
INE756I07EB9	Thursday, July 13, 2023	530,00,00,000	Thursday, June 19, 2025	5,30,00,00,000
INE756I07EB9	Tuesday, July 25, 2023	500,00,00,000	Thursday, June 19, 2025	5,00,00,00,000
INE756I07DX5	Friday, June 30, 2023	595,00,00,000	Friday, September 11, 2026	5,95,00,00,000
	1	1	1	l

INE756I07ET1	Friday, June 30, 2023	400,00,00,000	Friday, May 08, 2026	4,00,00,00,000
INE756I07DT3	Thursday, July 13, 2023	500,00,00,000	Friday, October 25, 2024	5,00,00,00,000
INE756I07EG8	Tuesday, July 25, 2023	825,00,00,000	Monday, August 11, 2025	8,25,00,00,000
INE756I07EU9	Tuesday, July 25, 2023	745,00,00,000	Tuesday, December 08, 2026	7,45,00,00,000
INE756I08074	Friday, 20 June, 2014	2,00,00,00,000	Thursday, 20 June, 2024	2,00,00,00,000
INE756I08082	Thursday, 13 November, 2014	1,00,00,00,000	Wednesday, 13 November, 2024	1,00,00,00,000
INE756I08090	Monday, 17 November, 2014	2,00,00,00,000	Friday, 15 November, 2024	2,00,00,00,000
INE756I08116	Tuesday, 6 December, 2016	1,70,00,00,000	Friday, 4 December, 2026	1,70,00,00,000
INE756I08108	Friday, 22 July, 2016	2,20,00,00,000	Wednesday, 22 July, 2026	2,20,00,00,000
INE756I08124	Thursday, 1 February, 2018	1,50,00,00,000	Tuesday, 1 February, 2028	1,50,00,00,000
INE756I08132	Wednesday, 21 February, 2018	1,30,00,00,000	Monday, 21 February, 2028	1,30,00,00,000
INE756I08140	Friday, July 27, 2018	2,50,00,00,000	Thursday, July 27, 2028	2,50,00,00,000
INE756I08173	Thursday, November 15, 2018	3,50,00,00,000	Wednesday, November 15, 2028	3,50,00,00,000
INE756I08181	Friday, June 07, 2019	3,15,00,00,000	Thursday, June 07, 2029	3,15,00,00,000
INE756I08181	Friday, January 24, 2020	2,28,50,00,000	Thursday, June 07, 2029	2,28,50,00,000
INE756I08215	Monday, November 02, 2020	3,56,50,00,000	Friday, November 01, 2030	3,56,50,00,000
INE756I08256	Friday, December 22, 2023	200,00,00,000	Thursday, December 22, 2033	2,00,00,00,000
INE756I08256	Tuesday, January 09, 2024	3,000,000,000	Thursday, December 22, 2033	3,00,00,00,000
INE756I08157	Monday, August 06, 2018	2,00,00,00,000	Perpetual, if Call option is not exercised	2,00,00,00,000
INE756I08165	Friday, September 07, 2018	1,00,00,00,000	Perpetual, if Call option is not exercised	1,00,00,00,000
INE756I08199	Friday, August 16, 2019	1,00,00,00,000	Perpetual, if Call option is not exercised	1,00,00,00,000
INE756I08207	Friday, November 29, 2019	1,00,00,00,000	Perpetual, if Call option is not exercised	1,00,00,00,000
INE756I08231	Friday, October 29, 2021	1,50,00,00,000	Perpetual, if Call option is not exercised	1,50,00,00,000

INE756I08249	Thursday, December 14, 2023	1,50,00,00,000	Perpetual, if Call option is not exercised	1,50,00,00,000
INE756I08264	Thursday, December 28, 2023	2,000,000,000	Perpetual, if Call option is not exercised	2,00,00,00,000
INE756I07EG8	Thursday, September 07, 2023	7,200,000,000	Monday, August 11, 2025	7,20,00,00,000
INE756I07EF0	Thursday, September 07, 2023	2,250,000,000	Monday, July 07, 2025	2,25,00,00,000
INE756I07EU9	Tuesday, September 26, 2023	1,650,000,000	Tuesday, December 08, 2026	1,65,00,00,000
INE756I07EF0	Tuesday, September 26, 2023	1,500,000,000	Monday, July 07, 2025	1,50,00,00,000
INE756I07EP9	Thursday, October 19, 2023	5,975,000,000	Friday, April 17, 2026	5,97,50,00,000
INE756I07ED5	Thursday, October 19, 2023	7,250,000,000	Monday, March 17, 2025	7,25,00,00,000
INE756I07EG8	Thursday, November 09, 2023	5,200,000,000	Monday, August 11, 2025	5,20,00,00,000
INE756I07EW5	756I07EW5 Thursday, November 16, 2023 2,500,000,000 Thursday, November 16, 2028		-	2,50,00,00,000
INE756I07EM6	E756I07EM6 Wednesday, December 06, 2023 876,00,00,000 Monday, No.		Monday, November 17, 2025	8,76,00,00,000
INE756I07EU9	7EU9 Wednesday, December 06, 2023 115,00,00,000 Tuesday, December 08, 202		Tuesday, December 08, 2026	1,15,00,00,000
INE756I07EM6	Monday, January 15, 2024	700,000,000	Monday, November 17, 2025	70,00,00,000
INE756I07EN4	Monday, January 15, 2024	5,150,000,000	Tuesday, July 14, 2026	5,15,00,00,000
INE756I07EW5	Friday, January 19, 2024	2,500,000,000	Thursday, November 16, 2028	2,50,00,00,000
INE756I07EW5	Tuesday, February 20 2024	1950,000,000	Thursday, November 16, 2028	2,50,00,00,000
INE756I07EX3	Tuesday, February 20, 2024	1370,000,000	Tuesday, April 06, 2027	1,37,00,00,000
INE756I07EO2	Tuesday, February 27, 2024	7,000,000,000	Monday, March 16, 2026	7,00,00,00,000
INE756I07EY1	Tuesday, February 27, 2024	7,190,000,000	Monday, May 10, 2027	7,19,00,00,000
INE756I08256	Wednesday, March 13, 2024	1500,00,00,000	Thursday, December 22, 2033	15,00,00,00,000
INE756I07EY1	Wednesday, April 10, 2024	5,000,000,000	Monday, May 10, 2027	5,00,00,00,000
INE756I07ES3	Monday, April 22, 2024	15,00,00,00,000	Friday, May 30, 2025	15,00,00,00,000
INE756I07EY1	Monday, April 29, 2024	700,000,000	Monday, May 10, 2027	70,00,00,000

INE756I07EL8	Thursday, May 09, 2024	10,750,000,000	Wednesday, February 25, 2026	10,75,00,00,000
INE756I07EZ8	Thursday, May 09, 2024	15,000,000,000	Monday, July 05, 2027	15,00,00,00,000
INE756I07FA8	Friday, June 07, 2024	4,750,000,000	Friday, August 06, 2027	4,750,000,000
INE756I08272	Thursday, June 13, 2024	150,00,00,000	Perpetual, if Call option is not exercised	150,00,00,000
INE756I07EP9	Thursday, 20 June, 2024	5,25,00,00,000	Friday, 17 April, 2026	5,25,00,00,000
INE756I07EW5	Thursday, 20 June, 2024	1,00,00,00,000	Thursday, 16 November, 2028	1,00,00,00,000
INE756I07EJ2	Friday, 28 June, 2024	11,03,00,00,000	Friday, 10 September, 2027	11,03,00,00,000
INE756I08280	Monday, 15 July, 2024	3,50,00,00,000	Saturday, 15 July, 2034	3,50,00,00,000
INE756I07EN4	Tuesday, 23 July, 2024	10,00,00,00,000	Tuesday, 14 July, 2026	10,00,00,00,000
INE756I07EJ2	Tuesday, 23 July, 2024	10,00,00,00,000	Friday, 10 September, 2027	10,00,00,00,000
INE756I07EN4	Tuesday, 6 August, 2024	2,00,00,00,000	Tuesday, 14 July, 2026	2,00,00,00,000

ANNEXURE III

BANK FUND BASED FACILITIES FROM BANKS AS ON 20.08.2024

Name of the Bank	Nature of Facility	O/s Amount Rs. in Crores	Asset Classification	
Axis Bank	Term Loan	413.15	Standard	
Bank Of Baroda	Term Loan	400.00	Standard	
Bank of India	Term Loan	979.96	Standard	
Canara Bank Term Loan		250.00	Standard	
Central Bank of India	Term Loan	300.00	Standard	
City Union Bank	Term Loan	187.50	Standard	
CSB Bank	Term Loan	80.00	Standard	
CTBC Bank	Term Loan	22.50	Standard	
Dhanlaxmi Bank	Term Loan	30.00	Standard	
HDFC Bank	Term Loan	8,552.20	Standard	
HSBC Bank	Term Loan	2,280.76	Standard	

Key Information Document

Term Loan	868.54	Standard
Term Loan	383.33	Standard
Term Loan	1472.16	Standard
Term Loan	225.00	Standard
Term Loan	225.00	Standard
Term Loan	458.33	Standard
Term Loan	900.00	Standard
Term Loan	1,034.38	Standard
Term Loan	3812.50	Standard
Term Loan	2,272.50	Standard
Term Loan	2324.40	Standard
ECB	2,079.50	Standard
ECB	2,098.75	Standard
	Term Loan	Term Loan 383.33 Term Loan 1472.16 Term Loan 225.00 Term Loan 225.00 Term Loan 458.33 Term Loan 900.00 Term Loan 1,034.38 Term Loan 3812.50 Term Loan 2,272.50 Term Loan 2324.40 ECB 2,079.50



HDB Financial Services Limited Ground Floor, Zenith House, Keshavrao Khadye Marg, Opp. Race Course, Mahalaxmi, Mumbai - 400034.

Tel: 022 - 4911 6300 Fax: 022 - 4911 6666 Web: www.hdbfs.com

CIN: U65993GJ2007PLC051028 Email ID: compliance@hdbfs.com

CERTIFIED TRUE COPY OF THE RESOLUTION PASSED BY THE BOARD OF DIRECTORS OF HDB FINANCIAL SERVICES LIMITED HELD ON TUESDAY, APRIL 16, 2024 AT 11:15 A.M. AT BOARD ROOM, ZENITH HOUSE, GROUND FLOOR, KESHAVRAO KHADYE MARG, MAHALAXMI, MUMBAI- 400034

"RESOLVED THAT pursuant to the Reserve Bank of India (RBI), circular no. RBI/2014-15/100 IDMD.PCD.04/14.01.02/2014-15 dated July 01, 2014, circular no. RBI/2017-18/43FMRD. DIRD.2/14.01.002/2017-18 dated August 10, 2017, Master Direction — Reserve Bank of India (Commercial Paper and Non-Convertible Debentures of original or initial maturity upto one year) Directions, 2024 dated January 03, 2024 and operational guidelines issued by Fixed Income Money Market and Derivatives Association of India (FIMMDA) as amended from time to time, approval of the Board of Directors of the Company be and is hereby given for issuance of Commercial Paper (CP) on private placement basis, in one or more tranches, for an aggregate amount of Rs. 15,000 crores (Rupees Fifteen Thousand Crore Only) for the Financial Year 2024-25, within the overall limit of borrowing as approved by the members pursuant to Section 180(1)(c) of the Companies Act, 2013, from time to time on the date of issue:

RESOLVED FURTHER THAT the total outstanding amount under commercial paper shall not exceed Rs. 5,000 crore (Rupees Five Thousand Crore Only) as approved by the board in its earlier meeting;

RESOLVED FURTHER THAT any of the Directors and Chief Financial Officer of the Company (collectively referred as the 'Authorised Signatories'), are hereby severally authorised to further subdelegate its powers to any employee of the Company and to discuss, negotiate and finalize the terms and conditions for each tranche(s) of CPs with the investor(s), agree to such changes and modifications in the said terms and conditions as they deem fit;

RESOLVED FURTHER THAT the Authorised Signatories are hereby severally authorised on behalf of the Company to sign all concerned agreements, deeds, letters, documents and papers and to finalize terms and conditions for appointment of Issuing & Paying Agent and such other agencies as may be required and to do all such acts as may be required, for the proposed CPs Issue;

RESOLVED FURTHER THAT the Authorised Signatories and / or Company Secretary are hereby severally authorised on behalf of the Company to execute any such formal contract, agreements, applications, deeds, indemnities, guarantees, demand promissory notes and such other documents, as may be required for creation of requisite security for the CPs, for issue of CPs, for submitting the same with National Securities Depository Limited, Central Depository Services (India) Limited, in connection with allotment, dematerialization, listing of the proposed CPs and to do all such acts, deeds, matters and things, as they may in their absolute discretion deem necessary, proper or desirable and to settle any question, difficulty or doubt that may arise in order to give effect to this resolution;

RESOLVED FURTHER THAT the Authorised Signatories and / or Company Secretary of the Company, are hereby severally authorised on behalf of the Company to sign and file all such forms and returns



Registered Office: Radhika, 2nd Floor, Law Garden Road, Navrangpura, Ahmedabad - 380 009.



with the Ministry of Corporate Affairs, Reserve Bank of India and such other authorities and to do all such acts, deeds and things as may be necessary and as they may in their absolute discretion deem necessary to comply with applicable provisions of the Companies Act, 2013 and Rules made there under including applicable RBI Circulars (as may be amended from time to time);

RESOLVED FURTHER THAT the common seal of the Company shall be affixed wherever necessary in presence of any of the aforesaid Authorised Signatories and/or Company Secretary of the Company;

RESOLVED FURTHER THAT a copy of the aforesaid resolutions certified to be true by any one of the Authorised Signatories and / or the Company Secretary of the Company be furnished to appropriate authorities for their records and necessary action thereon."

al So

Certified True Copy

For HIAB Financial Services Limited

Dipti Khandelwal Company Secretary Membership No. F11340

April 22, 2024



No. CARE/HO/RL/2024-25/2025 Mr. G Ramesh Chief Executive Officer HDB Financial Services Limited HDB House, Tukaram Sandam Marg, A- Subhash Rd, Navpada, Vile Parle East, Mumbai Maharashtra 400057



July 30, 2024

Confidential

Dear Sir,

Credit rating for Commercial Paper (CP) issue aggregating Rs.5,000.00 crore1

Please refer to our letter no. **CARE/HO/RL/2024-25/1411** dated July 02, 2024 and your request for revalidation of the rating assigned to the CP issue of your company, for a limit of Rs.5,000.00 crore, with a maturity not exceeding one year.

2. The following rating(s) have been reviewed:

Instrument	Amount (₹ crore)	Amount O/s* (₹ crore)	Rating ²	Rating Action
Commercial Paper	5,000.00	300.00	CARE A1+ (A One Plus)	Reaffirmed
Total	5,000.00 (₹ Five Thousand Crore Only)	300.00 (₹ Three Hundred Crore Only)		

^{*}As on July 26, 2024

- 3. Please arrange to get the rating revalidated in case the issue is not made within **two months** from the date of this letter i.e. by September 29, 2024. Once the CP is placed, the rating is valid for the tenure of such instrument till redemption.
- 4. Please inform us the below-mentioned details of issue immediately, but not later than 7 days from the date of placing the instrument:

²Complete definitions of the ratings assigned are available at www.careedge.in and in other CARE Ratings Ltd.'s publications.



CARE Ratings Limited

4th Floor, Godrej Coliseum, Somaiya Hospital Road, Off Eastern Express Highway, Sion (East), Mumbai Phone: +91-22-6754 3456 • www.careedge.in

¹ This represents the aggregate of all CP issuances of the company outstanding at any point in time.



Instrument type	ISIN Issue Size (Rs cr.)		Coupon Payment Dates	Terms of Redemption	Redemption date	Name and contact details of Trustee/IPA	Details of top 10 investors
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- 5. CARE Ratings Ltd. reserves the right to undertake a surveillance/review of the rating from time to time, based on circumstances warranting such review, subject to at least one such review/surveillance every year.
- 6. CARE Ratings Ltd. reserves the right to revise/reaffirm/withdraw the rating assigned as a result of periodic review/surveillance, based on any event or information which in the opinion of CARE Ratings Ltd. warrants such an action. In the event of failure on the part of the entity to furnish such information, material or clarifications as may be required by CARE Ratings Ltd. so as to enable it to carry out continuous monitoring of the rating of the debt instruments, CARE Ratings Ltd. shall carry out the review on the basis of best available information throughout the life time of such instruments. In such cases the credit rating symbol shall be accompanied by "ISSUER NOT COOPERATING". CARE Ratings Ltd. shall also be entitled to publicize/disseminate all the aforementioned rating actions in any manner considered appropriate by it, without reference to you.
- 7. Our ratings do not factor in any rating related trigger clauses as per the terms of the facility/instrument, which may involve acceleration of payments in case of rating downgrades. However, if any such clauses are introduced and if triggered, the ratings may see volatility and sharp downgrades.
- 8. Users of this rating may kindly refer our website <u>www.careedge.in</u> for latest update on the outstanding rating.
- 9. CARE Ratings Ltd. ratings are **not** recommendations to buy, sell, or hold any securities.

If you need any clarification, you are welcome to approach us in this regard.

Thanking you,

Yours faithfully,

Akshit Subhash Vora

Analyst

akshit.vora@careedge.in

Geeta Chainani Associate Director geeta.chainani@careedge.in

Encl.: As above

CARE Ratings Limited

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Disclaimer

The ratings issued by CARE Ratings Limited are opinions on the likelihood of timely payment of the obligations under the rated instrument and are not recommendations to sanction, renew, disburse or recall the concerned bank facilities or to buy, sell or hold any security. These ratings do not convey suitability or price for the investor. The agency does not constitute an audit on the rated entity. CARE Ratings Limited has based its ratings/outlooks based on information obtained from reliable and credible sources. CARE Ratings Limited does not, however, guarantee the accuracy, adequacy or completeness of any information and is not responsible for any errors or omissions and the results obtained from the use of such information. Most entities whose bank facilities/instruments are rated by CARE Ratings Limited have paid a credit rating fee, based on the amount and type of bank facilities/instruments. CARE Ratings Limited or its subsidiaries/associates may also be involved with other commercial transactions with the entity. In case of partnership/proprietary concerns, the rating /outlook assigned by CARE Ratings Limited is, inter-alia, based on the capital deployed by the partners/proprietor and the current financial strength of the firm. The rating/outlook may undergo a change in case of withdrawal of capital or the unsecured loans brought in by the partners/proprietor in addition to the financial performance and other relevant factors. CARE Ratings Limited is not responsible for any errors and states that it has no financial liability whatsoever to the users of CARE Ratings Limited's rating.

Our ratings do not factor in any rating related trigger clauses as per the terms of the facility/instrument, which may involve acceleration of payments in case of rating downgrades. However, if any such clauses are introduced and if triggered, the ratings may see volatility and sharp downgrades.



CARE Ratings Limited

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CONFIDENTIAL

CRISIL Ratings

RL/HDBFSLTD/339071/CP/0724/94200 July 29, 2024

Mr. Jaykumar P. Shah Chief Financial Officer HDB Financial Services Limited HDB House, Tukaram Sandam Marg, A-Subhash Road, Vile Parle (East), Mumbai – 400057 9820134658

Dear Mr. Jaykumar P. Shah,

Re: CRISIL rating on the Rs.5000 Crore Commercial Paper of HDB Financial Services Limited.

All ratings assigned by CRISIL Ratings are kept under continuous surveillance and review.

Please refer to our rating letter dated July 01, 2024 bearing Ref. no: RL/HDBFSLTD/339071/CP/0724/92418

Rating outstanding on the captioned debt instruments is CRISIL A1+ (pronounced as "CRISIL A one plus rating"). Securities with this rating are considered to have very strong degree of safety regarding timely payment of financial obligations. Such securities carry lowest credit risk.

For the purpose of issuance of captioned commercial paper programme, this letter is valid for 60 calendar days from the date of the letter. In the event of your company not placing the above programme within this period, or in the event of any change in the size/structure of your proposed issue, the rating shall have to be reviewed and a letter of revalidation shall have to be issued to you. Once the instrument is issued, the above rating is valid (unless revised) throughout the life of the captioned Commercial Paper Programme with a maximum maturity of one year.

As per our Rating Agreement, CRISIL Ratings would disseminate the rating through its publications and other media, and keep the rating under surveillance for the life of the instrument. CRISIL Ratings reserves the right to withdraw or revise the ratings assigned to the captioned instrument at any time, on the basis of new information, or unavailability of information or other circumstances, which CRISIL Ratings believes, may have an impact on the rating. Please visit www.crisilratings.com and search with the name of the rated entity to access the latest rating/s.

Should you require any clarifications, please feel free to contact us.

With warm regards,

Yours sincerely,

Aesha Maru

Associate Director - CRISIL Ratings

Bidide

Nivedita Shibu Director - CRISIL Ratings



Disclaimer: A rating by CRISIL Ratings reflects CRISIL Ratings' current opinion on the likelihood of timely payment of the obligations under the rated instrument, and does not constitute an audit of the rated entity by CRISIL Ratings. Our ratings are based on information provided by the issuer or obtained by CRISIL Ratings from sources it considers reliable. CRISIL Ratings does not guarantee the completeness or accuracy of the information on which the rating is based. A rating by CRISIL Ratings is not recommendation to buy / sell or hold the rated instrument; it does not comment on the market price or suitability for a particular investor. CRISIL Ratings has a practice of keeping all its ratings under surveillance and ratings are revised as and when circumstances so warrant. CRISIL Ratings is not responsible for any errors and especially states that it has no financial liability whatsoever to the subscribers / users / transmitters / distributors of its ratings. CRISIL Ratings' criteria are available without charge to the public on the web site, www.crisilratings.com. CRISIL Ratings or its associates may have other commercial transactions with the company/entity. For the latest rating information on any instrument of any company rated by CRISIL Ratings, please visit www.crisilratings.com or contact Customer Service Helpdesk at CRISIL ratingdesk@crisil.com or at 1800-267-1301